Credivalores - Crediservicios S.A.S.

Investor presentation

4Q and FY 2017 Results

April 4, 2018



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Credivalores at-a-glance

Largest non-bank lender in Colombia





Overview of Product Portfolio

(as of December 31, 2017)	tucrédito cv Payroll Ioan	crediluno Credit Card	credi póliza Insurance Financing
Managed portfolio ⁽¹⁾ Thousand Million COP	\$698 US\$234 mm	\$485 US\$162 mm	\$111 US\$37 mm
% of managed portfolio ⁽²	⁹ 53.6%	37.2%	8.5%
Average loan size	\$12.7 US\$4,241	\$1.1 US\$360	\$3.8 US\$1,273
Average term at origination	78 months	18 months	10 months
Number of clients ⁽³⁾	73,746	556,750	51,344
Average rate charged ⁽⁴⁾	21.3%	27.0%	23.6%
NPLs (%) ⁽⁵⁾	3.0%	5.4%	2.9%
Distribution/ collection partners	720 employers with > 3.2 million employees	8 agreements with utilities companies, retailers and telecom companies with > 4.4 million clients	Local and international insurance companies and brokers
Source of payment / guarantee	Irrevocable authorization from employee to employer to deduct monthly loan installments from paycheck and wire them to CV	Monthly charges added to borrowers' utility bill, which is required to be paid in full	Irrevocable mandate to cancel coverage if unpaid installments. Insurance company reimburses CV fo unused portion of policy



Source: Company filings.

(1)Figures converted at a December 31, 2017 FX rate of \$2,984 COP/USD
 (2)The remaining 0.6% of managed portfolio consists of \$9.117 mm in microfinance loans.
 (3) Number of clients includes only credit products

(4) Not including fees and commissions

(5) Includes NPLs between 60 and 360 days, as a percentage of total managed loan portfolio excluding NPL>360, as reported in financial statements as of December 2017 on note 7.2.3 NPL calculation considers principal only.

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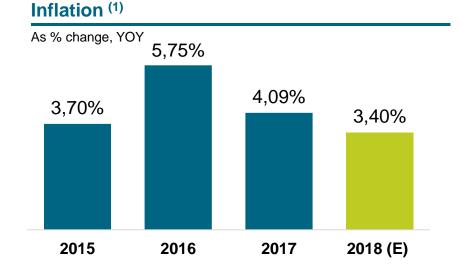
Opening Remarks

4Q 2017 and FY 2017 Developments

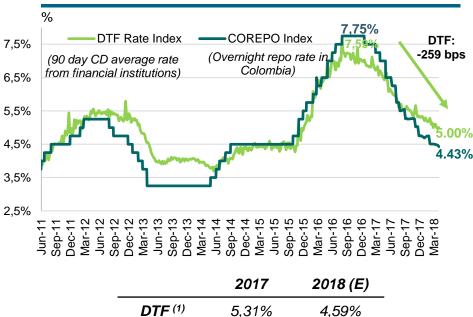
	 Successful debut transaction in the international bond market in July 2017: 9.75% US\$250 mm bond due July 2022 (5NC3) and recent reopening for additional US\$75mm (feb-18)
	 Proceeds used to prepay secured local debt (US\$171 mm), unsecured foreign currency (US\$111,8 mm) and local currency debt (US\$11 mm)
Improvements in Funding Profile	Further liability management transactions under ECP Program in Nov-2017: US\$35 mm issuance in Nov-17 due May-20 + repurchase of US\$25 mm note amortizing in Jul-18, Oct-18 and March-19.
	Extension of average life of total debt from 1.1 years (June-17) to 3.4 years (Dec-17)
	- Foreign currency debt fully hedged with derivative instruments (NDFs, cross currency swaps and options
	Suspension of portfolio sales as source of funding to strengthen balance sheet position
	Implementation of new risk management policy (FX risks, interest rate risks)
Credit Ratings Confirmed and Stable	Intl. long-term foreign currency issuer rating confirmed by S&P at B+ (stable) on Dec-17, while other Colombian financial institutions were downgraded
	First time intl. long-term foreign currency issuer rating from Fitch at B+ (stable)
	- Rating as Loan Originator from BRC Standard and Poor's confirmed at AA (stable) (March-2018)
Growth and	 2017 and 2018 will be transitional years to recover previous profitability levels as revenues from portfolio sales will gradually be substituted by interest income from on balance portfolio
Profitability	Revised pricing strategy to increase interests and fee income without impact in demand for loans
	• Mitigation of FX volatility impacts on P&L through FX hedging
	Cost saving program
	+ 11.2% (YoY) growth in Managed Portfolio and + 12.0% in Owned Portfolio
	+7.8% (YoY) increase in Total Revenues offsetting reduction of revenues from portfolio sales
	-4.0% (YoY) decrease in gross financial margin
	30.2% (YoY) decrease in Operating Income
	Strong equity position to support expected growth in 2017 after US\$18.6 mm capitalization
Capitalization	 Strong equity position to support expected growth in 2017 after US\$18.6 mm capitalization Stabilization in leverage (5.1x) and solvency ratios (15.4%)



FY 2017 Main Highlights - Macro Conditions

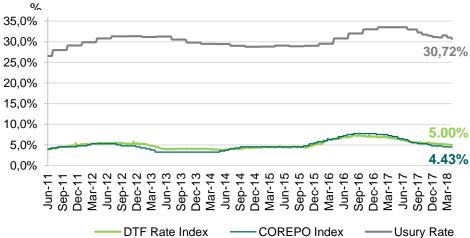


Interest Rates (1)



- Changes in calculation period of usury rate ⁽⁴⁾, starting on September 1st, 2017 from quarterly to monthly basis
- The calculation formula remained unchanged: 1.5 x the average lending interest rate ⁽⁵⁾
- Since the adoption of this measure, usury rate has declined 225 bps
- Recent discussions among government officials and banking representatives to deregulate the usury rate

7



Source: (1) Central Bank

- Central Bank and Latin Consensus (March, 2018).
 Colombian Superintendence of Finance and Central Bank.
- (a) Colombian Superintendence of Finance and Central Ban

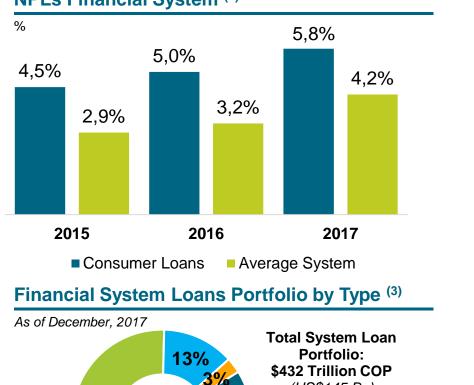
(4) Cap rate applicable to all loans in Colombia, calculated by the Superintendence of Finance.

(5) Average interest rate paid by the borrowers and certified by the Superintendence of Finance based on the interest rates from microloans, consumer loans, small amount consumer loans. Those transactions not reflecting market conditions are excluded from the calculation.

Usury Rate vs. Interest rates ⁽³⁾

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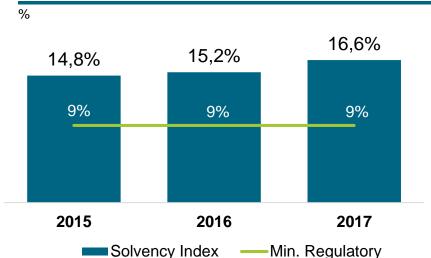
FY 2017 Main Highlights - Macro Conditions



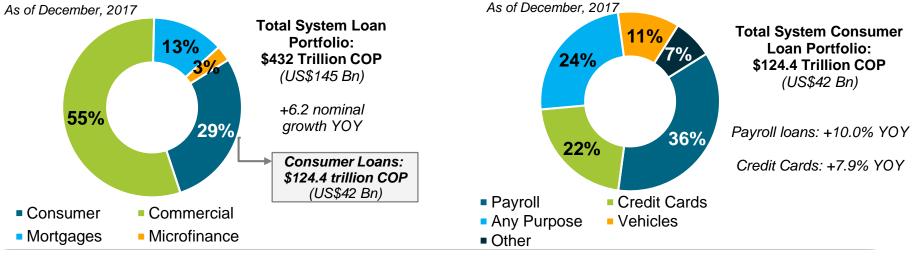
Source:

NPLs Financial System ⁽¹⁾

Solvency Index Financial System ⁽²⁾



Consumer Loans Portfolio by Type ⁽³⁾





(1) Colombian Superintendence of Finance. Including write-offs.

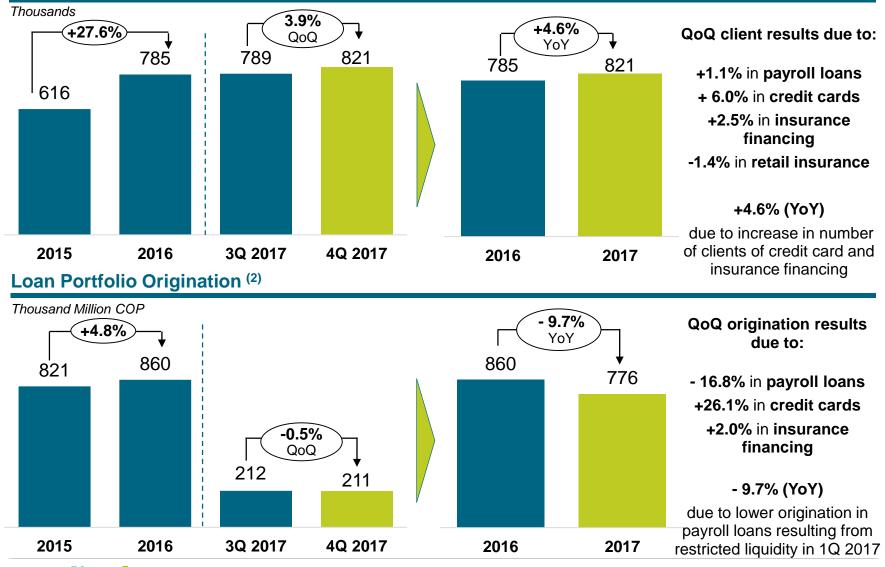
(2) Colombian Superintendence of Finance. Calculated as equity over weighted average assets.
 (3) Colombian Superintendence of Finance.

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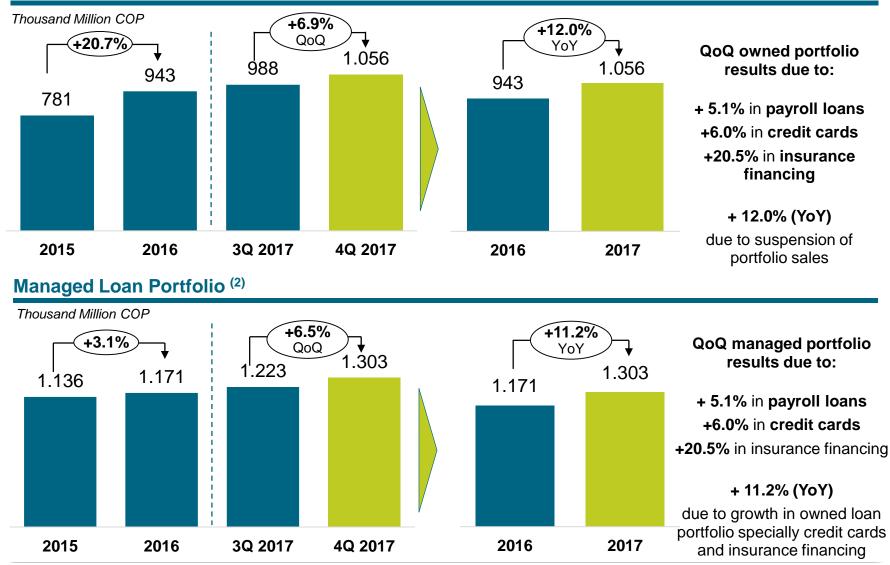
Number of Clients ⁽¹⁾





Totals rounded up. (1) Including insurance clients. (2) Total disbursements.

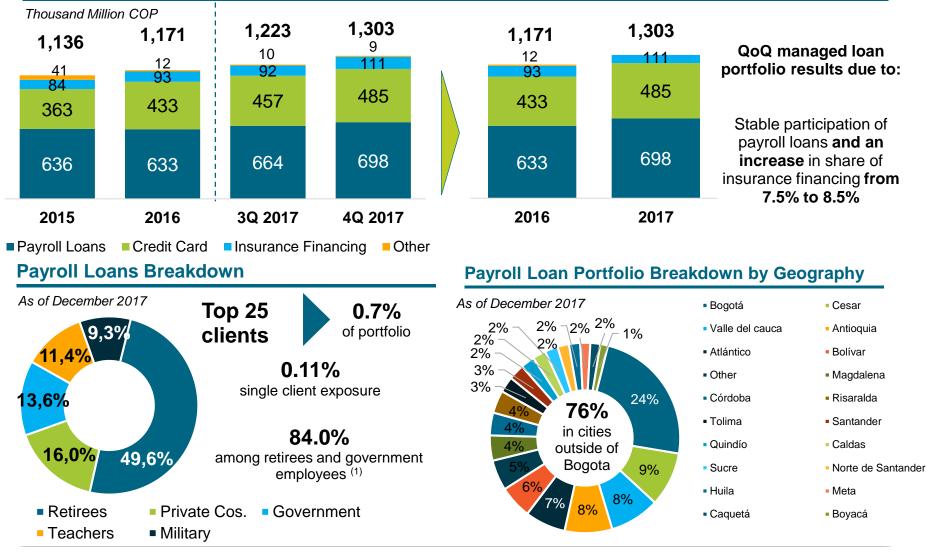
Owned Loan Portfolio⁽¹⁾





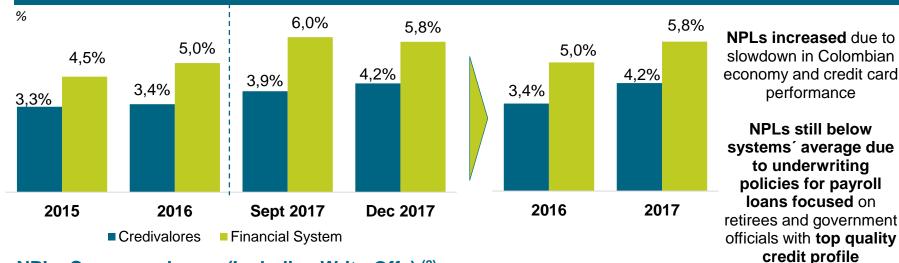
Totals rounded up. (1) Portfolio on balance and in free standing trusts. (2) Owned portfolio plus portfolio sales.

Managed Loan Portfolio by Product

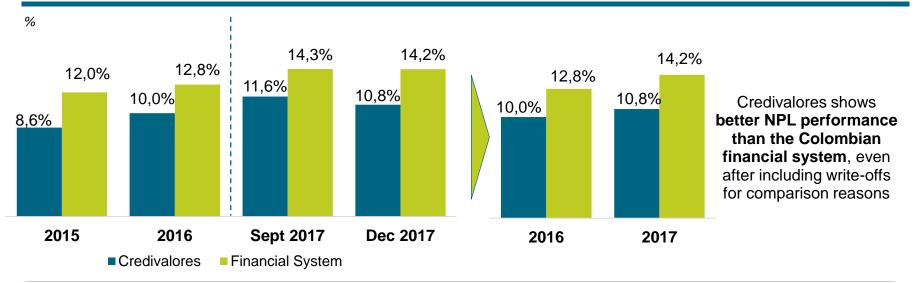




NPLs Consumer Loans ⁽¹⁾



NPLs Consumer Loans (Including Write-Offs) ⁽²⁾

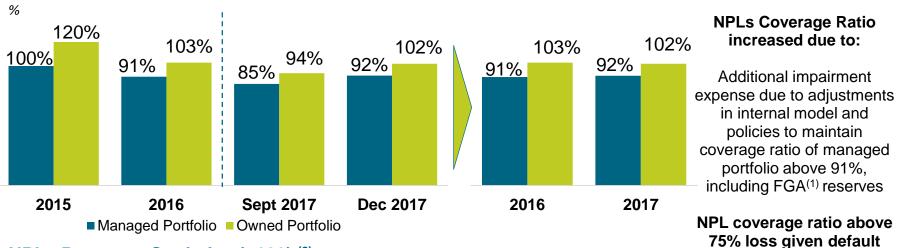




(1) Includes NPLs between 60 and 360 days, as a percentage of total managed loan portfolio excluding NPL>360, as reported in financial statements as of December 2017 on note 7.2.4. NPL calculation considers principal only.

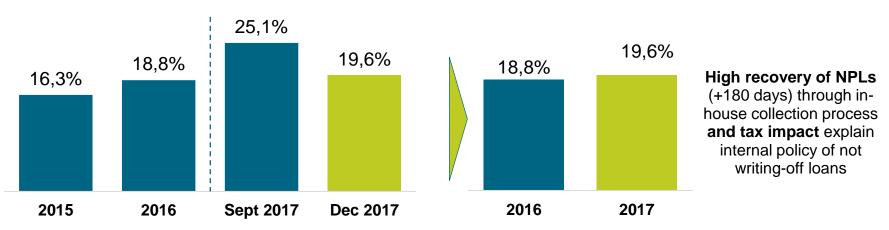
Credivalores - Crediservicios S.A.S. (2) Given Credivalores' policy of not writing off loans, we calculate the equivalent ratio of the financial system for comparative basis.

NPLs Coverage Ratio (+60) ⁽¹⁾



NPLs Recovery Statistics (+180)⁽²⁾

%

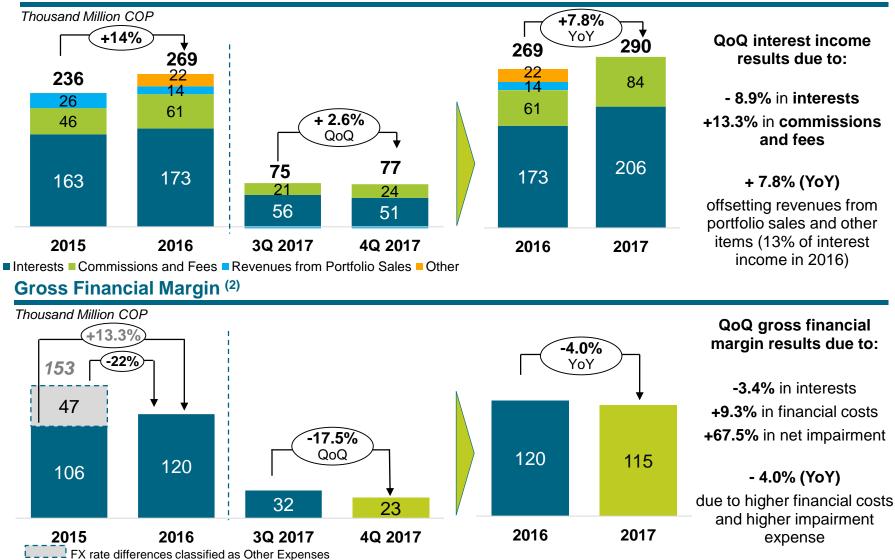




(1) Calculated as reserves (including impairments and FGA reserves) over NPLs of managed / owned loan portfolio. FGA (Fondo Nacional de Garantías de Antioquia) is an entity that acts as guarantor for loans of certain of our clients with higher risk profiles. The cost of the guaranty is paid by the respective client. The amounts paid are held by a mercantile trust fund and are considered a reserve that we have established to protect our portfolio in case of deterioration of the loans granted.

(2)Measured as the percentage recovered of the balance of accounts past due 180 days of the preceding year.

Interest Income⁽¹⁾



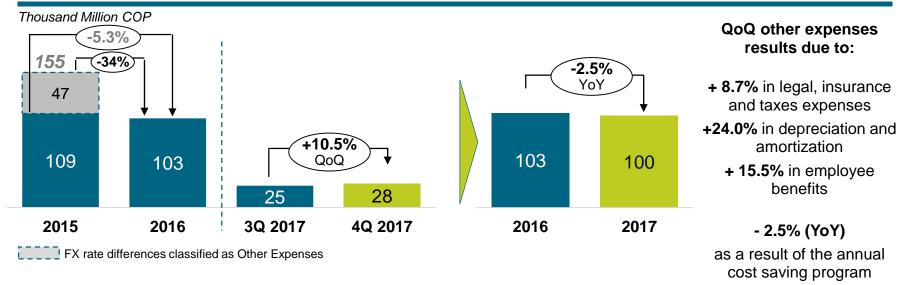


Source:

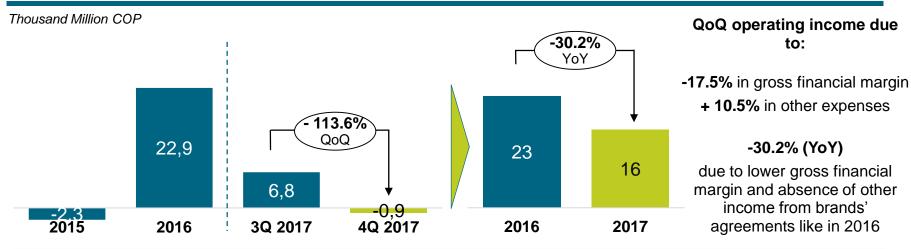
(1) As stated in the P&L of the Financial Statements as of December 31, 2017.

(2) As stated in the Offering Memorandum of the 144 A / Reg S 9.75% Bond due July, 2022 (page 56) during 2015 \$47,390 million pesos of FX rate differences were classified as other expenses and not as financial cost due to adjustments related to IFRS adoption in 2015.

SG&A- Other Expenses (1) (2)



Operating Income



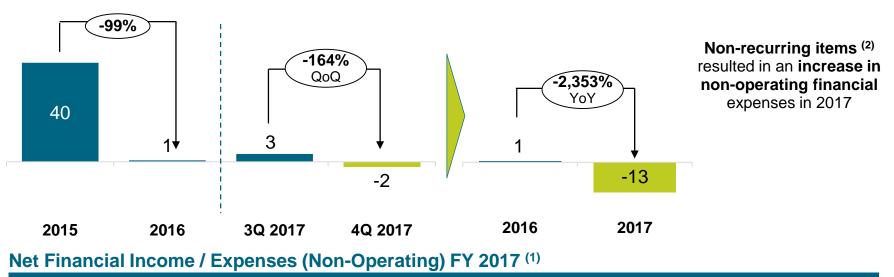
credivalores Credivalores - Crediservicios S.A.S.

Source:

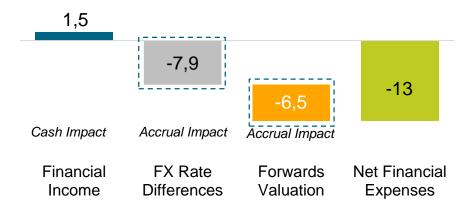
(1) Other Expenses includes employee benefits, expenses for depreciation and amortization, utilities, insurance premium, taxes and technical assistance (2) As stated in the Offering Memorandum of the 144 A / Reg S 9.75% Bond due July, 2022 (page 56) during 2015 \$47,390 million pesos of FX rate differences were classified as other expenses and not as financial cost due to adjustment related to IFRS adoption in 2015.

Net Financial Income / Expenses (Non-Operating)⁽¹⁾

Thousand Million COP



Thousand Million COP



1.6% COP depreciation (COP\$47 / USD) vs. USD between September and December 2017 resulted in:

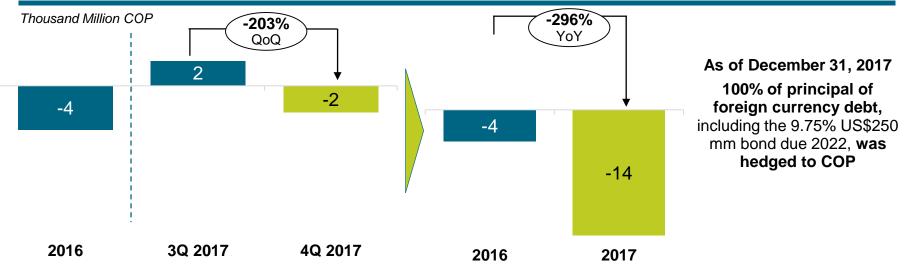
✓ Negative impact from FX rate differences and...

Negative forward valuations (accrual impact only)

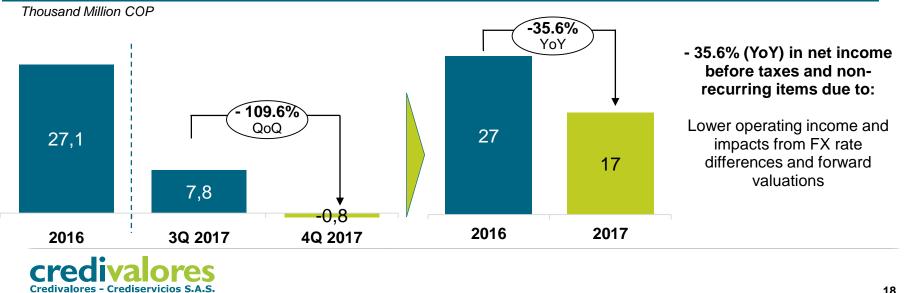


Source: (1)Includes FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income). (2)FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income).

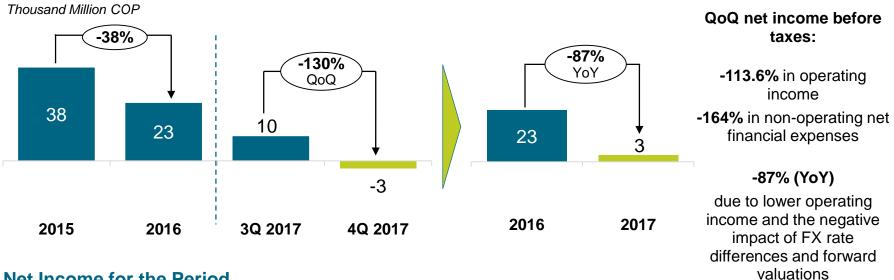
Non-Recurring Items



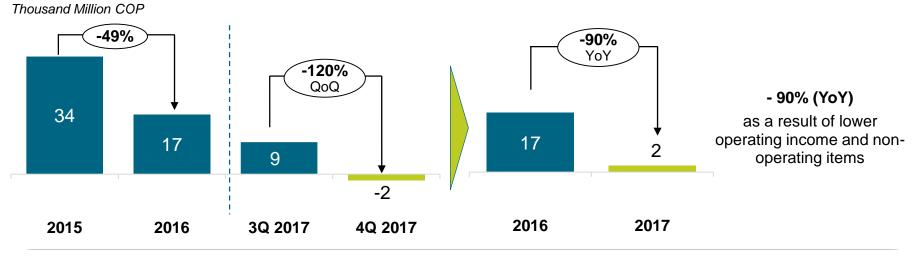
Net Income Before Taxes and Non-Recurring Items



Net Income Before Taxes



Net Income for the Period

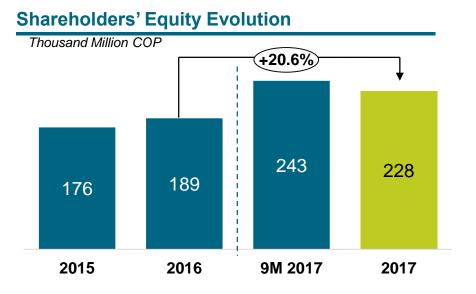




Source:

(1) Non-operating. Includes FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income).

FY 2017 Financial Results- Balance Sheet

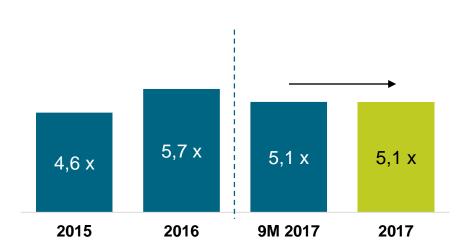


Solvency Ratio (Equity/ Assets)

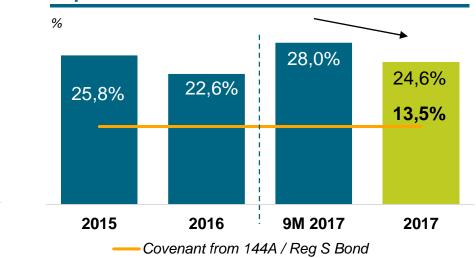


Source:

Leverage Ratio (Debt ⁽¹⁾/Equity)



Capitalization Ratio ⁽²⁾

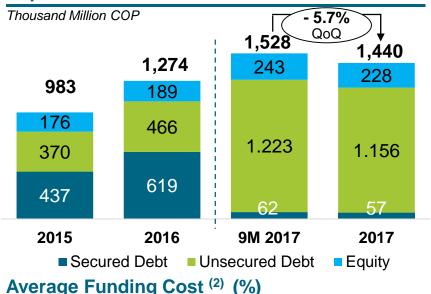




(1) Calculated based on Financial Obligations net of transaction costs.

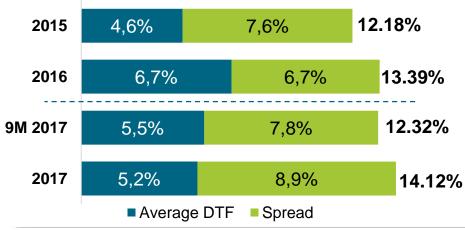
(2) Calculated as total shareholders' equity divided by net loan portfolio (defined as owned loan portfolio less impairment of financial assets and FGA reserve) (as defined under "Description of the Notes of the Offering Memorandum").

FY 2017 Financial Results- Balance Sheet



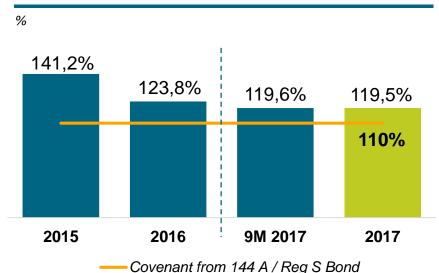
Capitalization Evolution

As of December 31, 2017



Source

Unencumbered Assets / Unsecured Debt ⁽¹⁾



Funding costs increased in 4Q 2017 in contrast to the downward trend in local interest rates

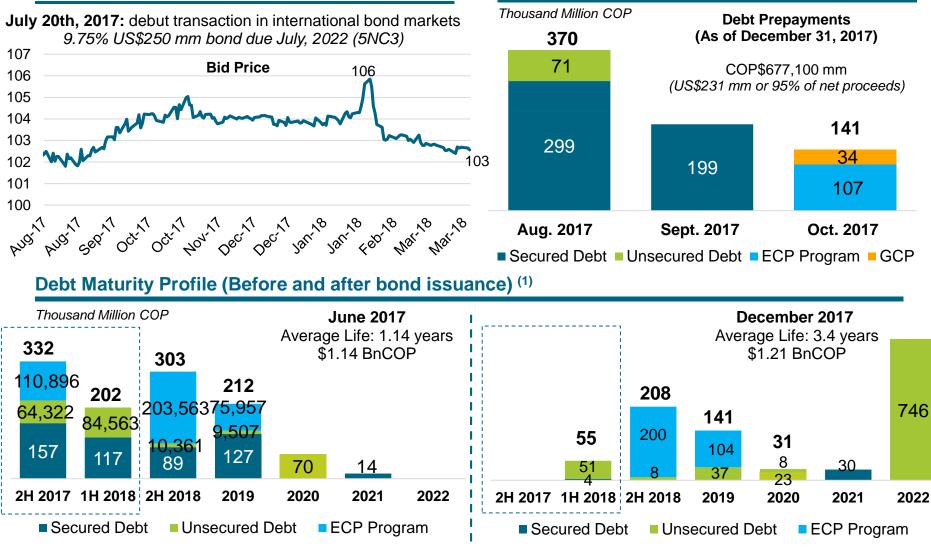
Average spread over DTF rate increased due to:

- Higher participation of USD denominated debt with an average interest rate of 9.1% (in USD), with higher funding costs due to hedging
- Negative carry while being able to apply the proceeds from foreign currency issuances

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FY 2017 Debt Profile

144 A / Reg S Bond Issuance

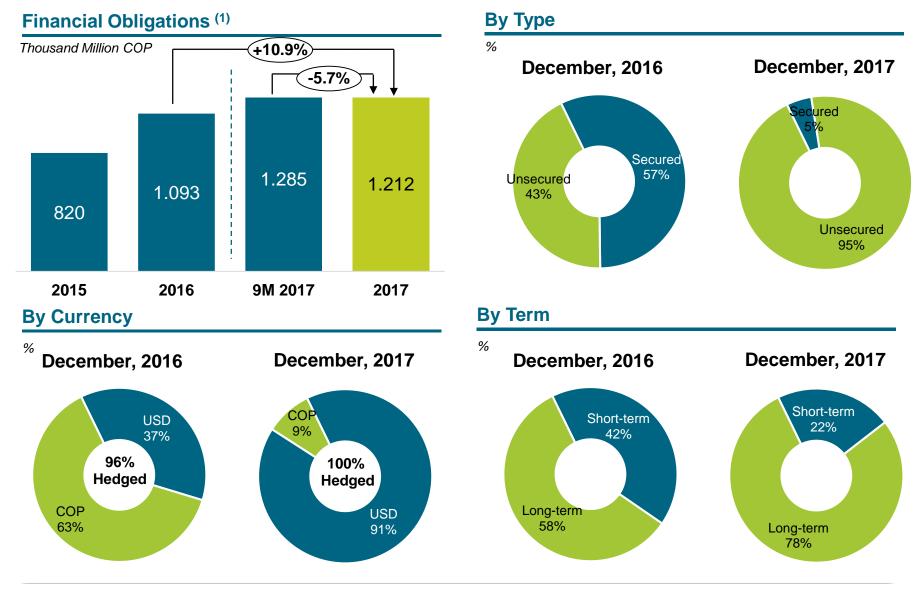


Use of Proceeds and Prepayment of Debt



(1) US dollar bond converted into pesos at a December 31, 2017 FX rate of \$2,984 COP/USD.

FY 2017 Financial Obligations







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Closing Remarks and 2018 Expectations

Funding Sources	 Initiatives in place to further diversify our investor base including local sources of debt, multilateral loans and international capital markets Average life of debt should remain above 3 years to mitigate refinancing risks Strong focus on pricing strategy and productive portfolio to guarantee substitution of portfolio sales as a source of funding
Risk Management	 100% of foreign currency debt hedged to pesos following a dynamic risk management strategy Potential impacts on financial statements from IFRS 9 adoption: higher impairment expenses and changes in OCI account (shareholders' equity) due to valuation of derivative instruments
Growth and Profitability	 Strong equity position to support expected growth after the 2017 capitalization Portfolio growth expectations for 2018 between 1.7x and 2.0x the system Efficiency ratio expected to improve between 57% and 58% in 2018 Profitability expected to recover in 2020 to reach ROE and ROA levels of 2015 Focus in pricing strategy to maintain net interest margin Adjustments in cost structure, specially in administrative expenses, to reach expected efficiency expenses
Management Team	 Strengthening of management team with the recent recruitment of Zulma Villar, as Executive Vice-president Improvements in controls and key performance indicators for management



IR Contact Information

-

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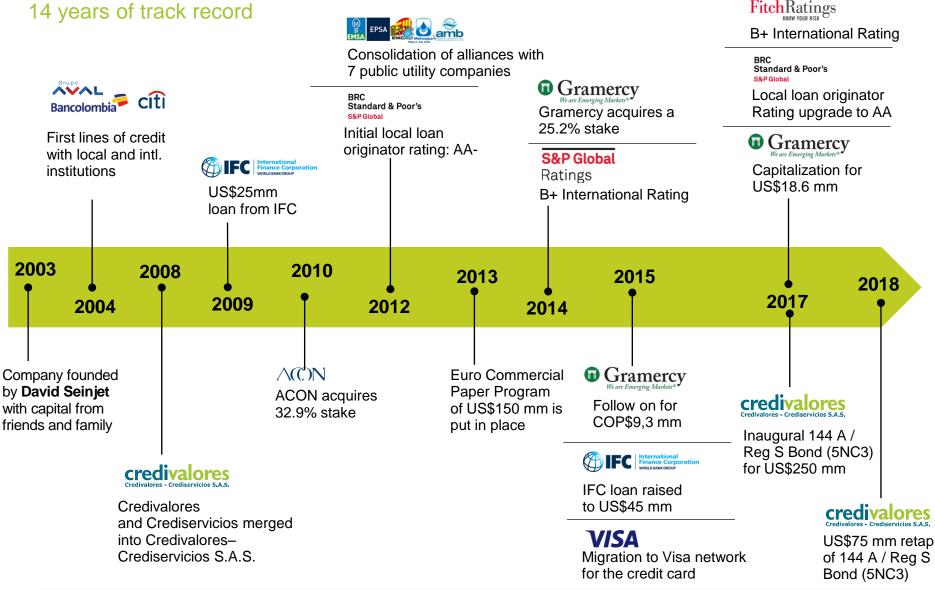
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Credivalores History

14 years of track record





Source: Company.

Target Market

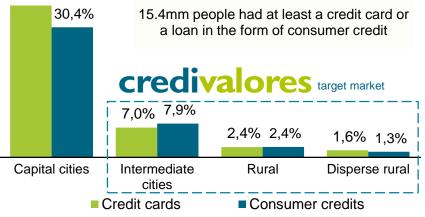
	Traditional banks	credivalores Credivalores - Crediservicios S.A.S.
Commercial	 High dependence on branch network 	 Exclusively trained and developed sales force Customer approached on site
Product	 Multiproduct portfolios / cross selling 	 Specialized and customized products
Market segment	 Mid and high income segments High average loan size Standard credit analysis Limited presence in small and mid-size cities 	 Low and mid income segments Small average loan size Credit scoring according to product nature and clients' risk profile Small and mid-size cities
Processes	 Complex internal process and slow response times Additional documents required for analysis 	 Agile processes and response time Complimentary information from alliances

Potential client base = 74.6% of Colombia's population



Focus on less penetrated small and intermediate cities

Population with access to credit, % of inhabitants (Dec. 2015) 35,4%





Shareholders Structure

Simplified ownership structure

(as of December 31, 2017) **G** Gramercy /(())N Seinjet Family 35.01% 34.75% 24.64% credivalores 5.60% Treasury shares **Key Management David Seinjet** Founder and President of Credivalores CEO Chairman of Board of Directors at Grupo la Cabaña Over 20 years of experience Over 10 years of experience in the Jose Luis Alarcon banking sector Chief Business Intelligence Worked previously at UNIBANCO and MF Advisors Over 23 years of experience in the financial Juan Camilo Suarez industry CFO Former CFO of Fiducoldex and Fiduciaria Central

Key Shareholders

Crediholdings (Seinjet family) 35.01%	 ✓ Founding family ✓ Involved in the sugar business since 1944 (Ingenio La Cabaña)
Gramercy (US\$5.8bn AUM) 34.75%	 Asset manager focused on investments in emerging markets High yield and performing credit, equity, private equity and special situation investments Shareholders of Credivalores since 2014 through its private equity investments arm
ACON	 Private equity Firm focused on middle- market investments in Latam, including:
(US\$5.3bn AUM) 24.64%	Kexico Mexico Home organization and houseware products MFORAPACKAGING Colombia and Peru Rigid plastic packaging for cosmetics and personal care
	✓ Shareholders of Credivalores since 2010

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Income statement (Rearranged for Analysis)

	As of December 31,			As of December 31		
Million COP	2017	2017	2016	2016	2016	2015
	(Million US\$) ⁽¹⁾ (Million COP)		n COP)	(Million US\$) ⁽¹⁾	(Millio	n COP)
Income Statement Data:						
Interest income and similar ⁽²⁾	97.1	289,865	269,013	90.2	269,013	235,503
Financial costs (interest)	(49.2)	(146,686)	(126,222)	(42.3)	(126,222)	(56,116) ⁽³⁾
Net interest and similar	48.0	143,179	142,791	47.9	142,791	179,387
Impairment of financial assets loan portfolio	(7.7)	(22,889)	(23,261)	(7.8)	(23,261)	(27,603
Loan portfolio impairment recoveries	(0.6)	(-1,668)	558	0.2	558	1,574
Impairment of other accounts receivable	(1.1)	(3,329)	-	-	_	-
Gross Financial Margin	38.6	115,293	120,088	40.2	120,088	153,358
Other income	0.3	509	5,638	1.9	5,638	353
SG&A						
Employee benefits	(6.2)	(18,414)	(20,005)	(6.7)	(20,005)	(34,838)
Expense for depreciation and amortization	(1.4)	(4,233)	(3,824)	(1.3)	(3,824)	(1,609)
Other	(26.0)	(77,643)	(79,041)	(26.5)	(79,041)	(119,519)
Total Other Expenses	(33.6)	(100,290)	(102,870)	(34.5)	(102,870)	(155,966)
Operating Income	5.3	15,960	22,856	7.7	22,856	(2,255)
Financial income						
Exchange Rate Differences	-	-	10,980	3.7	10,980	-
Forward Valuation	-	-	-	-	-	42,903
Financial income	0.5	1,472	4,209	1.4	4,209	(70)
Total financial income	0.5	1,472	15,189	5.1	15,189	42,833
Financial Expense						
Exchange Rate Differences	(2.6)	(7,887)	-	-	-	(2,860)
Forward Valuation	(2.2)	(6,518)	(14,615)	(4.9)	(14,615)	-
Total financial expense	(4.8)	(14,405)	(14,615)	(4.9)	(14,615)	(2,860)
Net Financial Costs	(4.3)	(12,933)	574	0.2	574	39,973
Net income before income tax	1.0	3,028	23,430	7.9	23,430	37,718
Income tax	(0.4)	(1,222)	(6,230)	(2.1)	(6,230)	(3,793)
Net income for the period	0.6	1,806	17,200	5.8	17,200	33,925



(1) Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of December 31, 2017 of \$2,984 COP/USD (2)

Includes gains from portfolio sales.

(3)

Figure does not include COP\$47,390 mm of exchange rate differences that were classified as Other Expenses during 2015.

Income statement

	As of December 31,			As of December 31		
Million COP	2017 (Million US\$) ⁽¹⁾	2017 (Millio	2016 n COP)	2016 (Million US\$) ⁽¹⁾	2016 (Millioi	2015 1 COP)
Income Statement Data:						
Interest income and similar ⁽²⁾	97.1	289,865	269,013	90.2	269,013	235,503
Financial costs (interest)	(49.2)	(146,686)	(126,222)	(42.3)	(126,222)	(56,116) ⁽³⁾
Net interest and similars	48.0	143,179	142,791	47.9	142,791	179,387
Impairment of financial assets loan portfolio	(7.7)	(22,889)	(23,261)	(7.8)	(23,261)	(26,029)
Write-offs	(0.9)	(2,571)	-	-	-	_
Impairment of other accounts receivable	(1.1)	(3,329)	-	-	-	_
Gross Financial Margin	38.3	114,390	119,530	40.1	119,530	151,784
SG&A						
Employee benefits	(6.2)	(18,414)	(20,005)	(6.7)	(20,005)	(34,838)
Expense for depreciation and amortization	(1.4)	(4,233)	(3,824)	(1.3)	(3,824)	(1,609)
Other	(26.0)	(77,643)	(79,041)	(26.5)	(79,041)	(119,519)
Total other expenses	(33.6)	(100,290)	(102,870)	(34.5)	(102,870)	(155,966)
Net Operating Income	4.7	14,100	16,660	5.6	16,660	(4,182)
Financial income						
Other Income Recoveries	0.3	903	558	0.2	558	1,574
Exchange Rate Differences	-	_	10,980	3.7	10,980	_
Forward Valuation	-	_	-	_	-	42,903
Financial income	0.5	1,472	294	0.1	294	(70)
Total financial income	0.8	2,375	11,832	4.0	11,832	44,407
Financial Expense						
Exchange Rate Differences	(2.6)	(7,887)	_	-	-	(2,860)
Forward Valuation	(2.2)	(6,518)	(14,615)	4.9	(14,615)	_
Total financial expense	(4.8)	(14,405)	(14,615)	5.0	(14,615)	(2,860)
Net Financial Income/ Cost (4)	(4.0)	(12,030)	(2,783)	0.9	(2,783)	41,547
Other income	0.3	957	9,553	3.2	9,553	353
Net income before income tax	1.0	3,028	23,430	7.9	23,430	37,718
Income tax	(0.4)	(1,222)	(6,230)	(2.1)	(6,230)	(3,793)
Net income for the period	0.6	1,806	17,200	5.8	17,200	33,925

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Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of December 31, 2017 of \$2,984 COP/USD

Includes gains from portfolio sales.

(1)

(2) (3) Figure does not include COP\$47,390 mm of exchange rate differences that were classified as Other Expenses during 2015. (4) Non-operating

Balance sheet

	As of Dec	ember 31,	As of December 31			
Million COP	2017	2017	2016	2016	2015	
	(US\$ Million) ⁽¹⁾	(Million COP)	Million COP) (US\$ Million) ⁽¹⁾		ion COP)	
Balance Sheet Data						
Cash and cash equivalents	40.9	121,948	41.2	122,964	110,078	
Total financial assets at fair value	13.1	39,025	8.8	26,155	49,295	
Total Ioan portfolio, net	352.8	1,052,671	319.7	953,874	774,486	
Consumer loans	390.9	1,166,501	349.9	1,044,230	819,497	
Microcredit loans	4.8	14,2560	5.0	14,835	40,933	
Impairment	(42.9)	(128,080)	(35.3)	(105,191)	(85,944)	
Accounts receivable, net	61.5	183,511	63.5	189,482	126,618	
Total financial assets at amortized cost	414.3	1,236,182	383.2	1,143,356	901,104	
Investments in associates and affiliates	12.6	37,485	3.2	9,408	31,240	
Current tax assets	2.7	8,192	0.9	2,799	13	
Deferred tax assets, net	4.4	13,042	4.7	13,982	5,764	
Property and equipment, net	0.3	913	0.3	1,017	1,462	
Intangible assets other than goodwill, net	8.7	26,047	9.7	28,836	26,904	
Total assets	496.9	1,482,834	451.9	1,348,517	1,125,860	
Derivative instruments	5.9	17,686	5.7	16,958	-	
Financial obligations	391.1	1,167,146	363.6	1,084,974	806,886	
Employee benefits	0.4	1,154	0.4	1,198	1,459	
Other provisions	0.1	302	0.3	1,021	1,975	
Accounts payable	20.3	60,445	16.0	47,633	83,746	
Current tax liabilities	0.4	1,100	1.5	4,503	3,368	
Other liabilities	2.3	6,983	1.0	3,107	52,475	
Total liabilities	420.5	1,254,816	388.5	1,159,394	949,909	
Shareholders equity	76.4	228,018	63.4	189,123	175,951	
Total liabilities and equity	496.9	1,482,834	451.9	1,348,517	1,125,860	



Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of December 31, 2017 of \$2,984 COP/USD

9.75% US\$250 million Bond due July, 2022

Issuer	Credivalores- Crediservicios S.A.S.
Ranking	Senior Unsecured
Credit Rating	B+ (S&P) / B+ (Fitch)
Format	144 A / Regulation S
Principal	US\$250 million
Structure / Maturity	5NC3 / July 27, 2022
Coupon	9.75% (30/360) / Semi-annual
Yield / Price	10% / 99.035
Optional Redemption	Make Whole T + 50bps prior to July 27, 2020 \$104.875 on and after July 27, 2020 \$102.438 on and after July 27, 2021
Use of Proceeds	Refinancing of existing indebtedness (including mostly secured debt) and general corporate purposes
Minimum Denomination	US\$200,000 x US\$1,000
Settlement Date	July 27, 2017
Listing	Singapore Stock Exchange
Governing Law	New York
Joint Bookrunners	Credit Suisse and BCP Securities
Paying agent and Trustee	The Bank of New York
ISIN	144 A US22555LAA44 Reg S USP32086AL73
CUSIP	144A 22555L AA4 Reg S P32086 AL7



9.75% US\$75 million retap due July, 2022

Issuer	Credivalores- Crediservicios S.A.S.
Ranking	Senior Unsecured
Credit Rating	B+ (S&P) / B+ (Fitch)
Format	Regulation S
Original Principal	US\$250 million
Retap Amount	US\$75 million
New Principal Outstanding	US\$325 million
Structure / Maturity	5NC3 / July 27, 2022
Coupon	9.75% (30/360) / Semi-annual
Yield / Price	8.625% / 104,079%
Optional Redemption	Make Whole T + 50bps prior to July 27, 2020 104.875% on and after July 27, 2020 102.438% on and after July 27, 2021
Use of Proceeds	Refinancing of existing indebtedness and general corporate purposes
Minimum Denomination	US\$200.000 x US\$1.000
Settlement Date	February 14, 2018
Listing	Singapore Stock Exchange
Governing Law	New York
Initial Purchaser	BCP Securities
Paying agent and Trustee	The Bank of New York
ISIN	Reg S (reop) USP32086AN30
CUSIP	Reg S (reop) P32086 AN3



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