credivalores - Crediservicios S.A.S.

Investor presentation

3Q 2017 Results

December 12, 2017



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- Opening Remarks
- 3 3Q 2017 and 9M 2017 Results
- 4 Closing Remarks
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Credivalores at-a-glance

Largest non-bank lender in Colombia

Robust origination capabilities



US\$2.3bn disbursed since inception Considerable portfolio size



US\$416 mm managed loan portfolio Highly competitive response times



Requests for credit processed within 24hrs

Strong balance sheet



US\$83mm total equity Broad geographic footprint



40 72
Branches POS in retail locations

Sizeable exclusive sales force



+644 Sales representatives +1.580

External

advisors

client base

Significant

+788,000 across all products

Business Model

Key partners & proprietary sales force

- Direct access to clients
- Partnerships with employers, utility companies, insurance companies and retailers

credivalores

High yield products

 Superior margins and limited price sensitivity, given innovative approach to clients

Target underserved customers

 Mid to low income population not served by traditional banks in small and intermediate cities

Effective collection systems

 Collection through payroll and utility bills mitigates collection risk



Note: Figures converted at a September 30, 2017 FX rate of \$2,936.67 COP/USD.

Overview of Product Portfolio

tucrédito cv



credi_{póliza}

(as of September 30, 2017)

Payroll loan

Credit Card

Insurance Financing

Managed portfolio (1)	\$664	\$457	\$92
Thousand Million COP	US\$226 mm	US\$156 mm	US\$31 mm
% of managed portfolio (2)	54.3%	37.4%	7.5%
Average loan size	\$12.2	\$1.1	\$3.0
Million COP	US\$4,152	US\$374	US\$1,038
Average term at origination	78 months	18 months	9 months
Number of clients ⁽³⁾	72,977	525,433	50,100
Average rate charged ⁽⁴⁾	25.4%	29.7%	27.1%
NPLs (%) ⁽⁵⁾	3.2%	4.92%	3.16%
Distribution/ collection partners	720 employers with > 3.2 million employees	8 agreements with utilities companies, retailers and telecom companies with > 4.4 million clients	Local and international insurance companies and brokers
Source of payment / guarantee	Irrevocable authorization from employee to employer to deduct monthly loan installments from paycheck and wire them to CV	Monthly charges added to borrowers' utility bill, which is required to be paid in full	Irrevocable mandate to cancel coverage if unpaid installments. Insurance company reimburses CV for unused portion of policy



Source: Company filings.

⁽¹⁾ Figures converted at a September 30, 2017 FX rate of \$2,936,67 COP/USD (5) Includes NPLs between 60 and 360 days, as a percentage of total (2) The remaining 0.6% of managed portfolio consists of \$9.483 mm in

⁽³⁾ Number of clients includes only credit products

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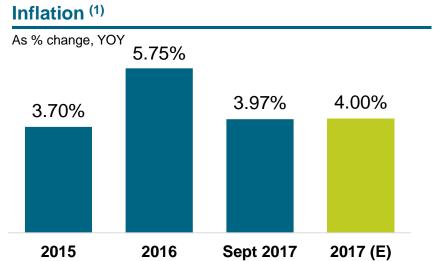


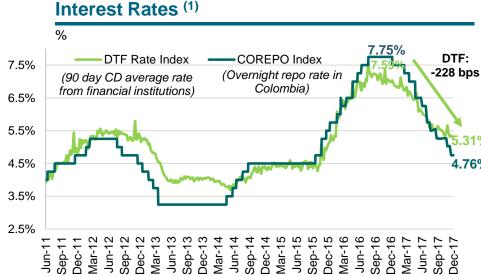
Opening Remarks

Funding	 Successful debut transaction in the international bond market in July 2017: 9.75% US\$250 mm bond due July 2022 (5NC3) Proceeds used to prepay secured local debt (US\$171 mm), unsecured foreign currency (US\$56.8 mm) and local currency debt (US\$11 mm) Extension of average life of total debt from 1.4 years to 3.7 years Suspension of portfolio sales as source of funding to strengthen balance sheet position Implementation of new risk management policy (FX risks, interest rate risks)
Rating Agencies	 Intl. long-term foreign currency issuer rating confirmed by S&P at B+ (stable) First time intl. long-term foreign currency issuer rating from Fitch at B+ (stable)
Profitability	 +39.7% (YoY) increase in gross financial margin Mitigation of FX volatility impacts on P&L through FX hedging
Market Leadership	 Leading non-banking financial institution in Colombia with ample growth potential Continuous improvement in operating results (1H 2017 vs. 9M 2017): + 60.2% in loan origination ✓ Payroll loan rates at 52% above average interest rates of the financial system ✓ + 3.9% in owned portfolio and in managed portfolio ✓ + 67.4% in operating income, including interests, commissions and fees

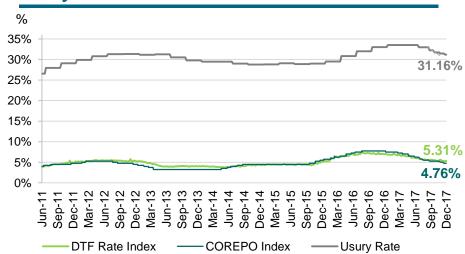


9M 2017 Main Highlights - Macro Conditions





Usury Rate vs. Interest rates (3)



	2017 (E)	2018 (E)		
DTF (1)	5,56%	4,97%		

- Changes in calculation period of usury rate ⁽⁴⁾, starting on September 1st, 2017 from quarterly to monthly basis
- The calculation formula remained unchanged: 1.5 x the average lending interest rate (5)
- Since the adoption of this measure, usury rate has declined 182 bps
- Recent discussions among government officials and banking representatives to deregulate the usury rate

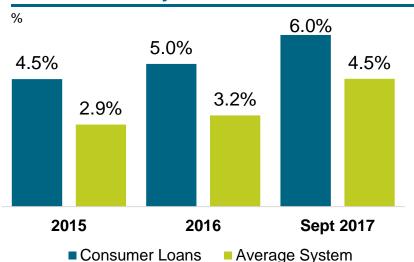


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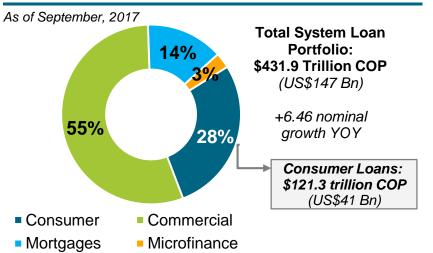
- (1) Central Bank and Latin Consensus (November, 2017).
- (3) Colombian Superintendence of Finance and Central Bank.
- (4) Cap rate applicable to all loans in Colombia, calculated by the Superintendence of Finance.

9M 2017 Main Highlights - Macro Conditions

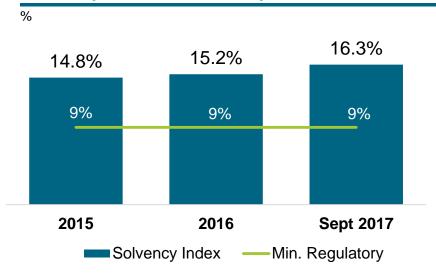
NPLs Financial System (1)



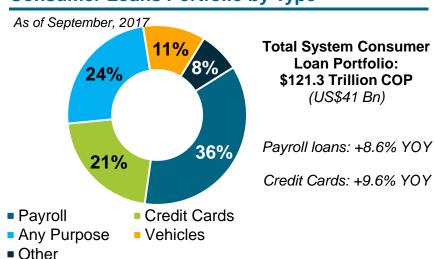
Financial System Loans Portfolio by Type (3)



Solvency Index Financial System (2)



Consumer Loans Portfolio by Type (3)





Source:

(1) Colombian Superintendence of Finance. Including write-offs.

(2) Colombian Superintendence of Finance. Calculated as equity over weighted average assets.

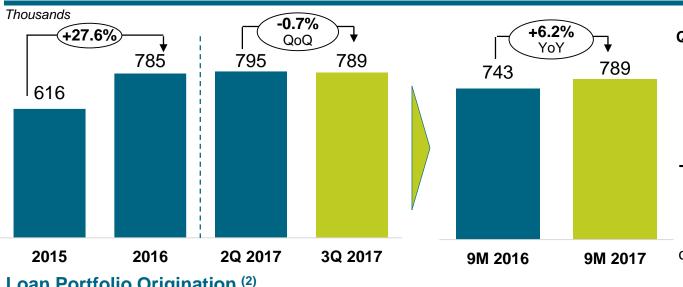
(3) Colombian Superintendence of Finance.

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Number of Clients (1)



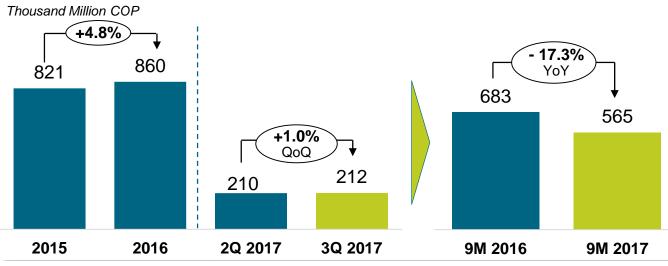
QoQ client results due to:

- +4.2% in payroll loans
- + 2.6% in credit cards
- +0.8% in insurance financing
- -14.7% in retail insurance

+6.2% (YoY)

due to increase in number of clients of credit card and insurance financing

Loan Portfolio Origination (2)



QoQ origination results due to:

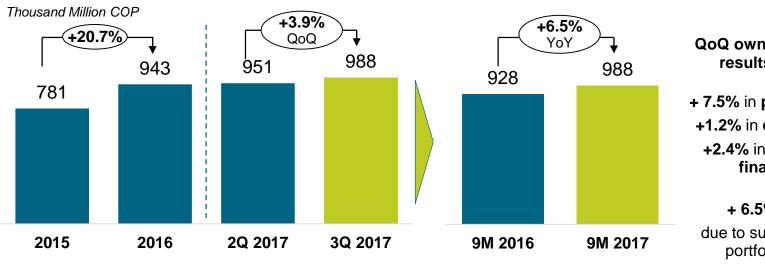
- + 6.3% in payroll loans
- -12.3% in credit cards
- +11.2% in insurance financing

- 17.3% (YoY)

due to lower origination in payroll loans and restricted liquidity during 1Q 2017



Owned Loan Portfolio (1)



QoQ owned portfolio results due to:

+ 7.5% in payroll loans

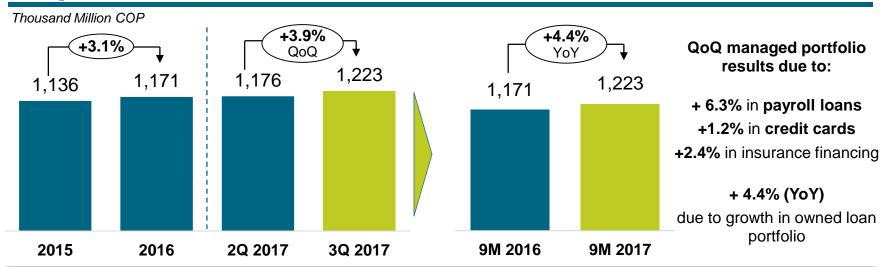
+1.2% in credit cards

+2.4% in insurance financing

+ 6.5% (YoY)

due to suspension of portfolio sales

Managed Loan Portfolio (2)





Totals rounded up.

(1) Portfolio on balance and in free standing trusts.

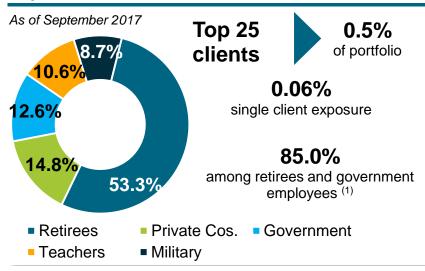
(2) Owned portfolio plus portfolio sales.

Managed Loan Portfolio by Product

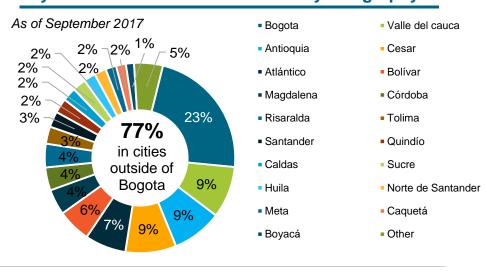




Payroll Loans Breakdown

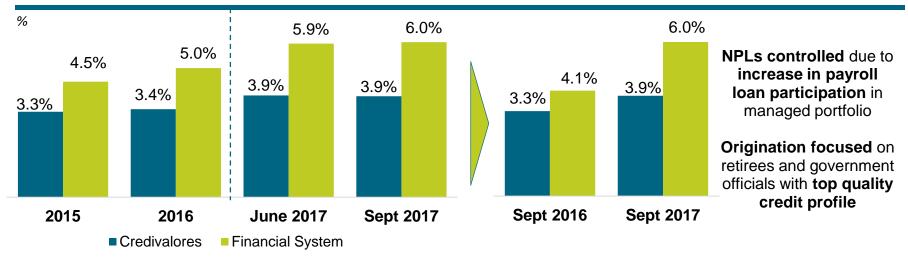


Payroll Loan Portfolio Breakdown by Geography

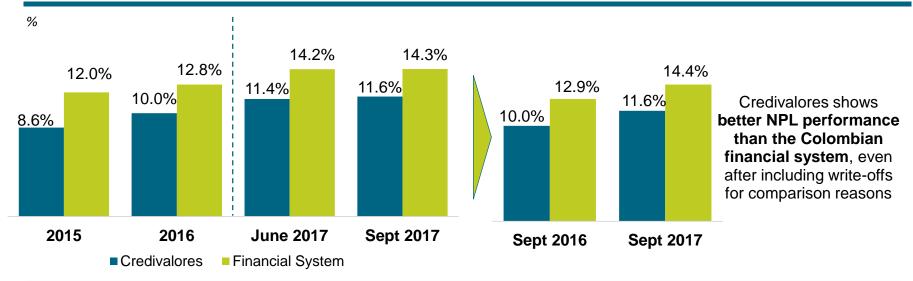




NPLs Consumer Loans (1)



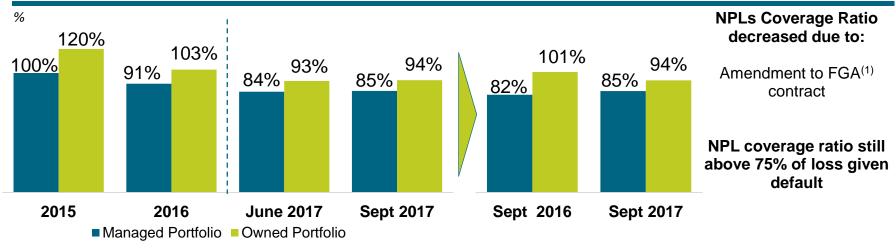
NPLs Consumer Loans (Including Write-Offs) (2)



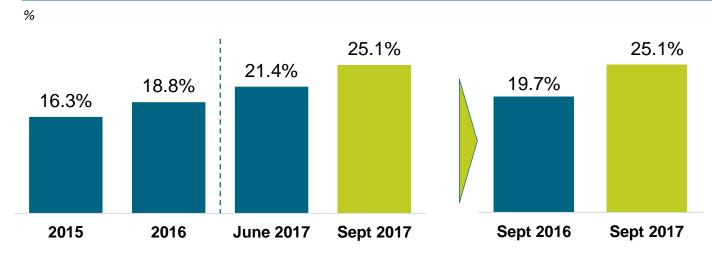


⁽¹⁾ Includes NPLs between 60 and 360 days, as a percentage of total managed loan portfolio excluding NPL>360, as reported in financial statements as of September 2017 on note 5.1. NPL calculation considers principal only.

NPLs Coverage Ratio (+60) (1)



NPLs Recovery Statistics (+180) (2)

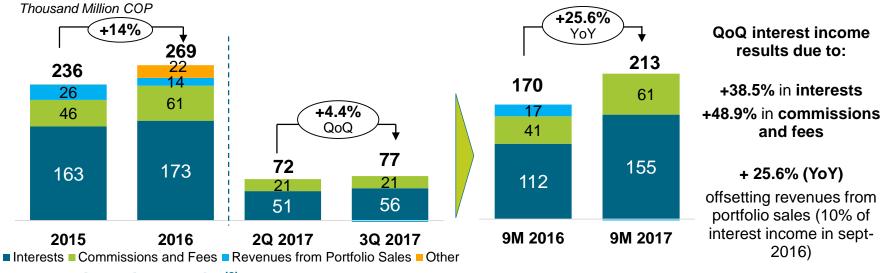


High recovery of NPLs (+180 days) through inhouse collection process and tax impact explain internal policy of not writing-off loans

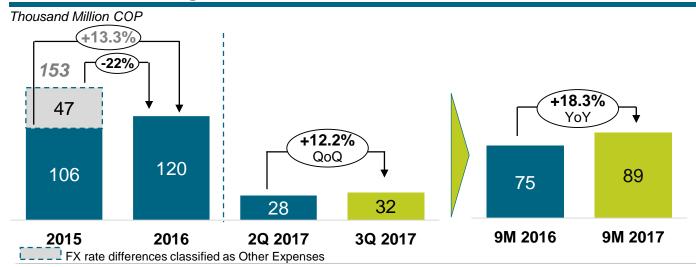


⁽¹⁾ Calculated as reserves (including impairments and FGA reserves) over NPLs of managed / owned loan portfolio. FGA (Fondo Nacional de Garantías de Antioquia) is an entity that acts as guarantor for loans of certain of our clients with higher risk profiles. The cost of the guaranty is paid by the respective client. The amounts paid are held by a mercantile trust fund and are considered a reserve that we have established to protect our portfolio in case of deterioration of the loans granted.

Interest Income (1)



Gross Financial Margin (2)



QoQ gross financial margin results due to:

+4.4% in interests
-8.3% in financial costs
+82.7% in net impairment

+ 18.3% (YoY)

due to net interest income growth (30.5% YoY) and higher net impairments

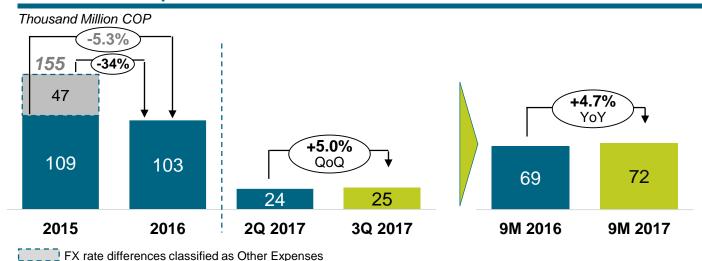


Source

(1) As stated in the P&L of the Financial Statements as of September 30, 2017.

(2) As stated in the Offering Memorandum of the 144 A / Reg S 9.75% Bond due July, 2022 (page 56) during 2015 \$47,390 million pesos of FX rate differences were classified as other expenses and not as financial cost due to adjustments related to IFRS adoption in 2015.

SG&A- Other Expenses (1) (2)



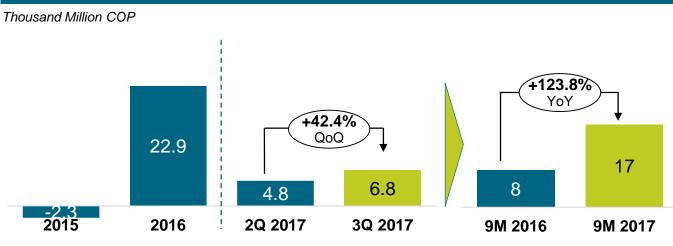
QoQ other expenses results due to:

- + 9.5% in legal, insurance and taxes expenses
- +6.2% in depreciation and amortization
 - 12.2% in employee benefits

+ 4.7% (YoY)

in line with CPI in Colombia due to employee benefit control and efficiency

Operating Income



QoQ net operating income due to:

- +12.2% in gross financial margin
- + 5.0% in other expenses

+123.8% (YoY)

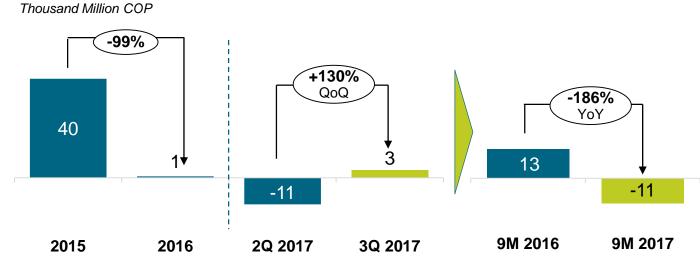
due to higher gross financial margin and lower expenses related to the call center



Source

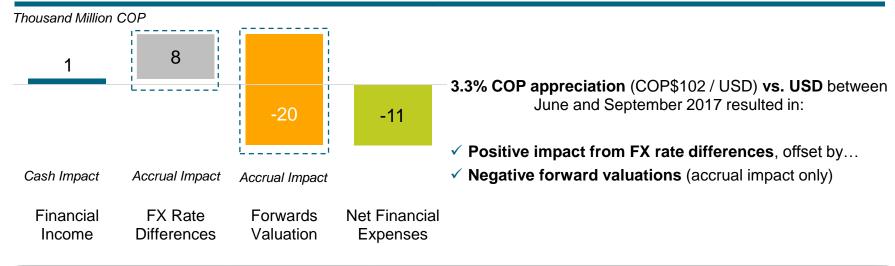
(1) Other Expenses includes employee benefits, expenses for depreciation and amortization, utilities, insurance premium, taxes and technical assistance (2) As stated in the Offering Memorandum of the 144 A / Reg S 9.75% Bond due July, 2022 (page 56) during 2015 \$47,390 million pesos of FX rate differences were classified as other expenses and not as financial cost due to adjustment related to IFRS adoption in 2015.

Net Financial Income / Expenses (Non-Operating) (1)



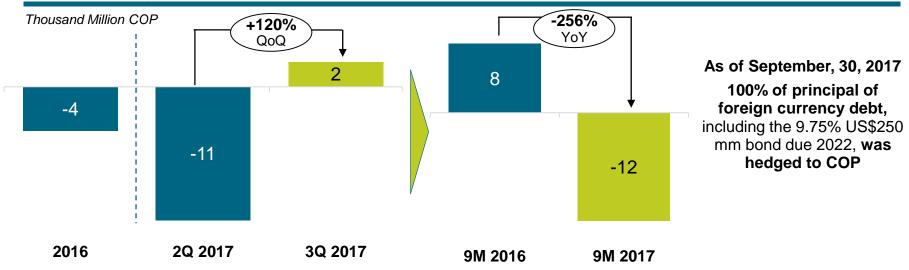
Non-recurring items (2) resulted in an increase in non-operating financial expenses in 2017

Net Financial Income / Expenses (Non-Operating) 9M 2017 (1)

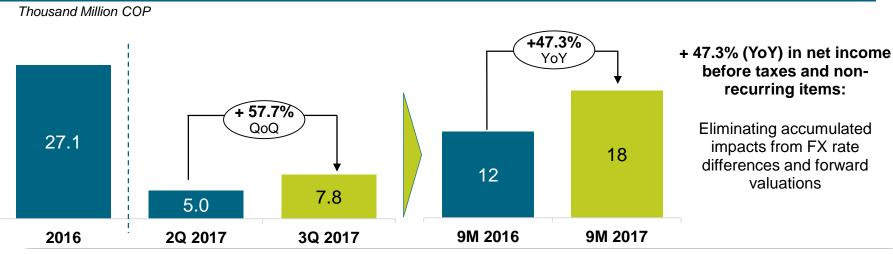




Non-Recurring Items

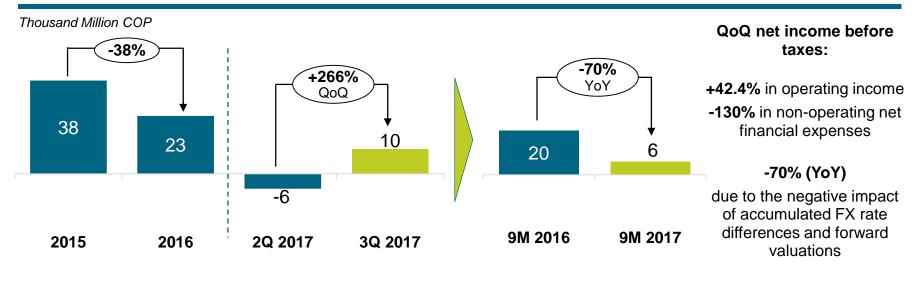


Net Income Before Taxes and Non-Recurring Items

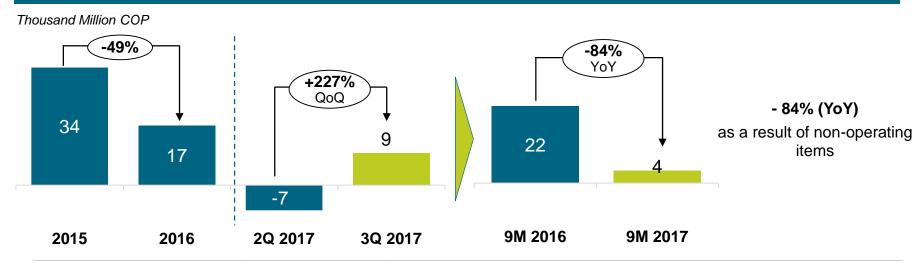




Net Income Before Taxes



Net Income for the Period



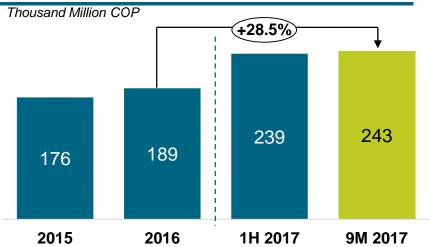


Source:

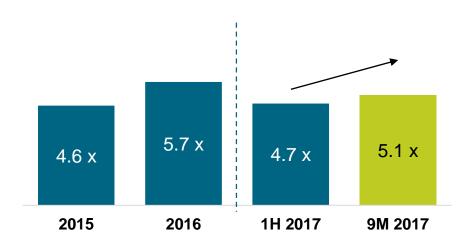
(1) Non-operating. Includes FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income).

9M 2017 Financial Results- Balance Sheet

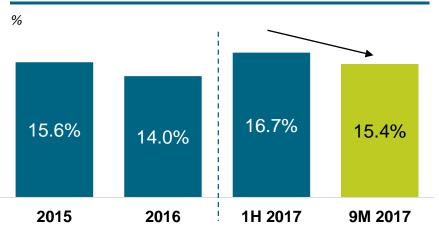
Shareholders' Equity Evolution



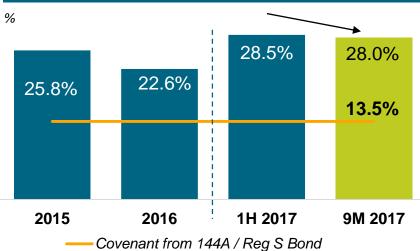
Leverage Ratio (Debt (1)/Equity)



Solvency Ratio (Equity/ Assets)



Capitalization Ratio (2)





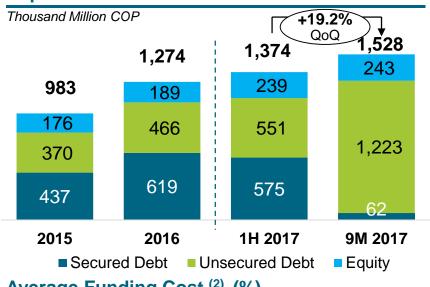
Source:

(1) Calculated based on Financial Obligations net of transaction costs.

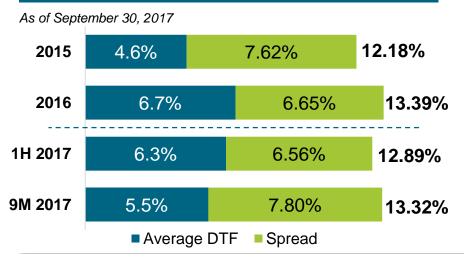
(2) Calculated as total shareholders' equity divided by net loan portfolio (defined as owned loan portfolio less impairment of financial assets and FGA reserve) (as defined under "Description of the Notes of the Offering Memorandum").

9M 2017 Financial Results- Balance Sheet

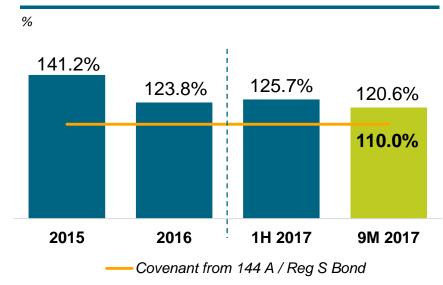
Capitalization Evolution



Average Funding Cost (2) (%)



Unencumbered Assets / Unsecured Debt (1)



Funding costs increased in 3Q 2017 in contrast to the downward trend in local interest rates

Average spread over DTF rate increased due to:

- Higher participation of USD denominated debt with an average interest rate of 9.1% (in USD), with higher funding costs due to hedging
- Cost of carry of proceeds from Intl. bond



Source:

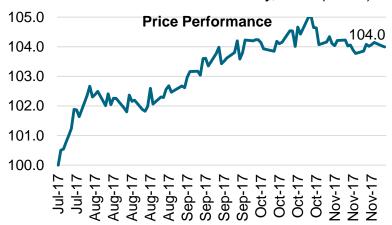
(1) Unencumbered Assets defined as Total Assets less intangible assets, net deferred tax assets and any other assets securing other indebtedness.

(2) Not including transaction costs and fees

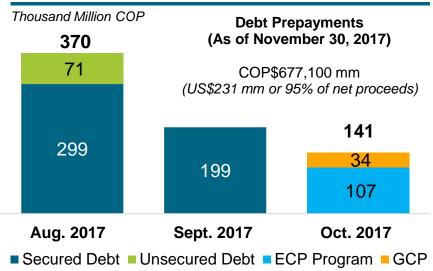
9M 2017 Debt Profile

144 A / Reg S Bond Issuance

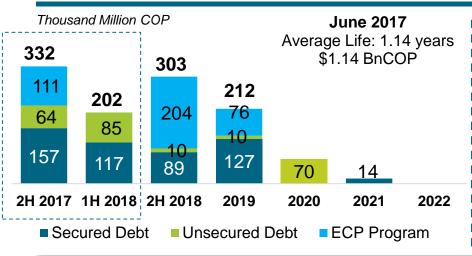
July 20th, 2017: debut transaction in international bond markets 9.75% US\$250 mm bond due July, 2022 (5NC3)

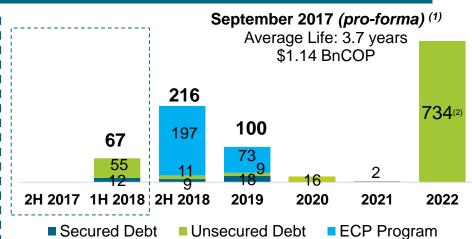


Use of Proceeds and Prepayment of Debt



Debt Maturity Profile (Before and after bond issuance)

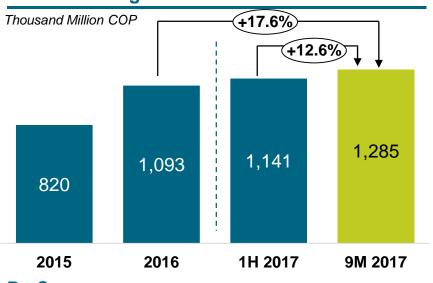




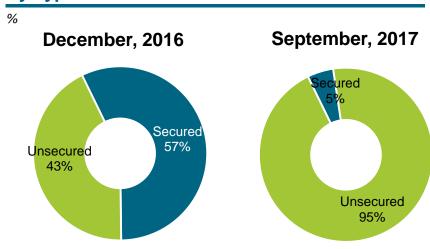


9M 2017 Financial Obligations

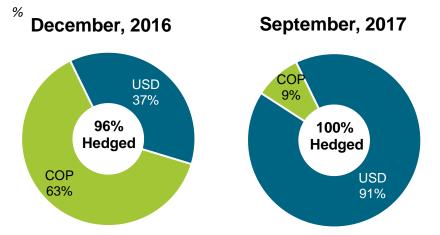
Financial Obligations (1)



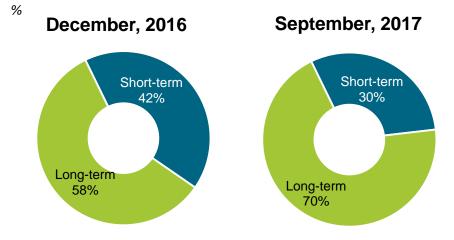
By Type



By Currency



By Term





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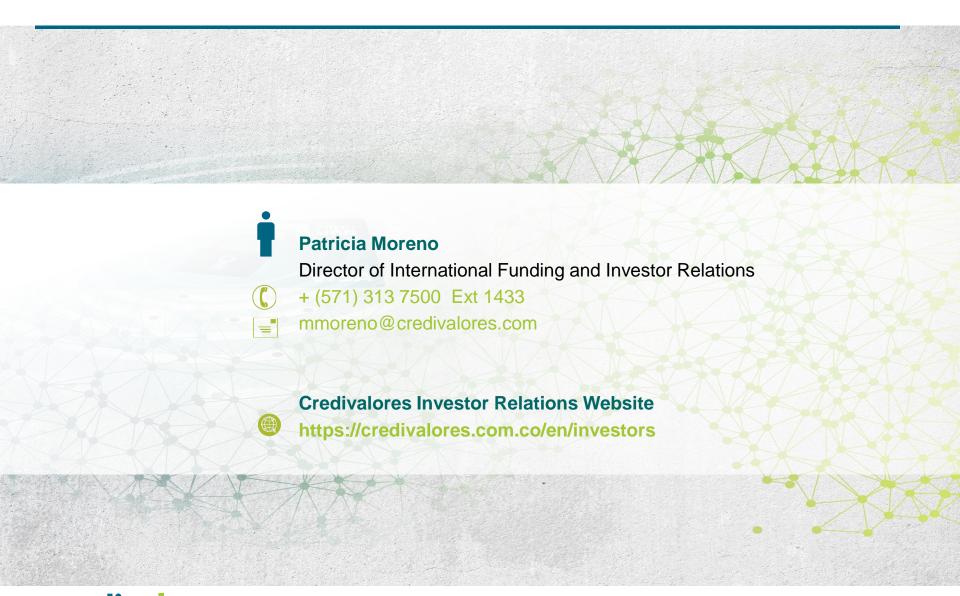


Closing Remarks

Funding Sources	 Prepayment of secured local funding through the issuance of unsecured external debt under the 144 A / Reg S bond and ECP Program issuances Extension of average life of debt from 1.14 years to 3.7 years and release of cash trapped in free-standing trusts Successful substitution of portfolio sales as a source of funding
Risk Management	 Implementation of a dynamic strategy to hedge and monitor FX risk Enhancements in policies to mitigate volatility in P&L due to FX risk Final hedge structure under execution and subject to liquidity, costs and market conditions
Capitalization	 Strong equity position to support expected growth in 2017 after recent capitalization Stabilization in leverage (5.1x) and solvency ratios (15.4%) Covenant compliance as of September 2017 according to Description of the Notes
Growth and Profitability	 Portfolio growth within expectations for 2017, amid challenging environment 2017 and 2018 will be transitional years to recover previous profitability levels as revenues from portfolio sales will gradually be substituted by interest income from on balance portfolio



IR Contact Information



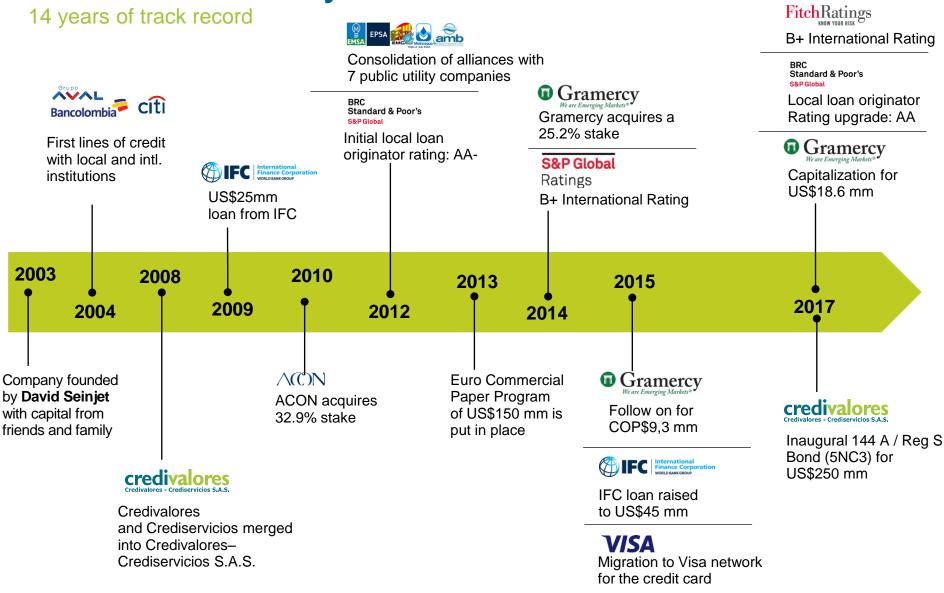


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Credivalores History

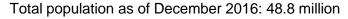


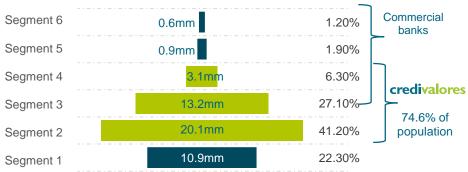


Target Market

Traditional banks High dependence on Exclusively trained and Commercial branch network developed sales force Customer approached on site Multiproduct portfolios / Specialized and **Product** cross selling customized products Mid and high income Low and mid income **Market segment** segments segments -High average loan size -Small average loan size -Credit scoring according -Standard credit analysis to product nature and -Limited presence in small clients' risk profile and mid-size cities -Small and mid-size cities Complex internal process Agile processes and **Processes** and slow response times response time Additional documents Complimentary information from required for analysis alliances

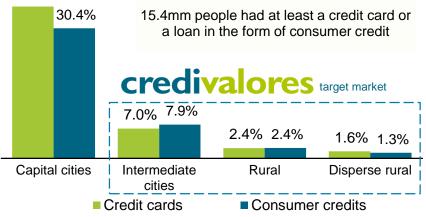
Potential client base = 74.6% of Colombia's population





Focus on less penetrated small and intermediate cities

Population with access to credit, % of inhabitants (Dec. 2015) 35.4%





Shareholders Structure

Simplified ownership structure

(as of June 30, 2017)

Seinjet Family

35.01%

Gramercy
We are Emerging Markets®

| 34.75%



credivalores

5.60%

Treasury shares

24.64%

Key Management

David Seinjet *CEO*

- Founder and President of Credivalores
- Chairman of Board of Directors at Grupo la Cabaña
- Over 20 years of experience

Jose Luis Alarcon Chief Business Intelligence

- Over 10 years of experience in the banking sector
- Worked previously at UNIBANCO and MF Advisors

Juan Camilo Suarez

- Over 23 years of experience in the financial industry
- Former CFO of Fiducoldex and Fiduciaria Central

Key Shareholders

Crediholdings (Seinjet family) 35.01%

- √ Founding family
- ✓ Involved in the sugar business since 1944 (Ingenio La Cabaña)

• Gramercy

(US\$5.8bn AUM)

34.75%

- ✓ Asset manager focused on investments in emerging markets
- ✓ High yield and performing credit, equity, private equity and special situation investments
- √ Shareholders of Credivalores since 2014 through its private equity investments arm



(US\$5.3bn AUM)

24.64%

Private equity Firm focused on middlemarket investments in Latam, including:



Mexico

Home organization and houseware products



Waste Disposal



AMFORAPACKAGING

Colombia and Peru
Rigid plastic packaging for cosmetics
and personal care

√ Shareholders of Credivalores since 2010.



Source: Company.

Income statement (Rearranged for Analysis)

	As of September 30,			As	of December 3	1
Million COP	2017	2017	2016	2016	2016	2015
	(Million US\$) ⁽¹⁾	(Million COP)		(Million US\$) ⁽¹⁾	(Million COP)	
Income Statement Data:						
Interest income and similar(2)	72.6	213,068	169,624	91.6	269,013	235,503
Financial costs (interest)	(36.7)	(107,840)	(89,006)	(43.0)	(126,222)	(56,116) ⁽³⁾
Net interest and similar	35.8	105,228	80,618	48.6	142,791	179,387
Impairment of financial assets loan portfolio	(4.8)	(13,971)	(5,446)	(7.9)	(23,261)	(27,603
Loan portfolio impairment recoveries	_	_	_	0.2	558	1,574
Impairment of other accounts receivable	(0.8)	(2,330)	_	-	_	_
Gross Financial Margin	30.3	88,927	75,172	40.9	120,088	153,358
Other income	0.2	448	1,629	1.9	5,638	353
SG&A						
Employee benefits	(4.6)	(13,542)	(15,109)	(6.8)	(20,005)	(34,838)
Expense for depreciation and amortization	(1.0)	(2,942)	(2,809)	(1.3)	(3,824)	(1,609)
Other	(19.1)	(56,008)	(51,338)	(26.9)	(79,041)	(119,519)
Total Other Expenses	(24.7)	(72,492)	(69,255)	(35.0)	(102,870)	(155,966)
Operating Income	5.7	16,883	7,545	7.8	22,856	(2,255)
Financial income						
Exchange Rate Differences	2.6	7,655	27,213	3.7	10,980	_
Forward Valuation	_	_	_	_	_	42,903
Financial income	0.4	1,032	4,637	1.4	4,209	(70)
Total financial income	3.1	8,958	32,014	5.2	15,189	42,833
Financial Cost						
Exchange Rate Differences	_	_	_	_	_	(2,860)
Forward Valuation	(6.8)	(19,843)	(19,425)	(5.0)	(14,615)	-
Total financial costs	(6.8)	(19,843)	(19,425)	(5.0)	(14,615)	(2,860)
Net Financial Costs	(3.7)	(10,885)	(12,589)	0.2	574	39,973
Net income before income tax	2.0	5,999	20,134	8.0	23,430	37,718
Income tax	(0.8)	(2,351)	2,261	(2.1)	(6,230)	(3,793)
Net income for the period	1.2	3,647	22,395	5.9	17,200	33,925



Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of September 30, 2017 of \$2,936.67 COP/USD

⁽²⁾ Includes gains from portfolio sales.

Figure does not include COP\$47,390 mm of exchange rate differences that were classified as Other Expenses during 2015.

Income statement

	As of September 30,			As of December 31		
Million COP	2017	2017	2016	2016	2016	2015
	(Million US\$) ⁽¹⁾	(Million COP)		(Million US\$) ⁽¹⁾	(Million COP)	
Income Statement Data:						
Interest income and similar(2)	72.6	213,068	169,624	91.6	269,013	235,503
Financial costs (interest)	(36.7)	(107,840)	(89,006)	(43.0)	(126,222)	(56,116) ⁽³⁾
Net interest and similars	35.8	105,228	80,618	48.6	142,791	179,387
Impairment of financial assets loan portfolio	(4.8)	(13,971)	(5,446)	(7.9)	(22,703)	(26,029)
Impairment of other accounts receivable	(0.8)	(2,330)	_	_	_	_
Gross Financial Margin	30.3	88,927	75,172	40.9	120,088	153,358
SG&A						
Employee benefits	(4.6)	(13,542)	(15,109)	(6.8)	(20,005)	(34,838)
Expense for depreciation and amortization	(1.0)	(2,942)	(2,809)	(1.3)	(3,824)	(1,609)
Other	(19.1)	(56,008)	(51,338)	(26.9)	(79,041)	(119,519)
Total other expenses	(24.7)	(72,492)	(69,255)	(35.0)	(102,870)	(155,966)
Net Operating Income	5.6	16,435	5,916	5.9	17,218	(2,608)
Financial income						
Exchange Rate Differences	2.6	7,655	27,213	3.7	10,980	_
Forward Valuation	_	_	_	_	_	42,903
Financial income	0.4	1,032	4,637	1.4	4,209	(70)
Total financial income	3.1	8,958	32,014	5.2	15,189	42,833
Financial Cost						
Exchange Rate Differences	-	_	_	-	_	(2,860)
Forward Valuation	(6.8)	(19,843)	(19,425)	5.0	(14,615)	_
Total financial costs	(6.8)	(19,843)	(19,425)	5.0	(14,615)	(2,860)
Net Financial Income/ Cost (4)	(3.7)	(10,885)	(12,589)	0.2	574	39,972
Other income	0.2	448	1,629	1.9	5,638	353
Net income before income tax	2.0	5,999	20,134	8.0	23,430	37,718
Income tax	(0.8)	(2,351)	2,261	(2.1)	(6,230)	(3,793)
Net income for the period	1.2	3,647	22,395	5.9	17,200	33,925



Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of September 30, 2017 of \$2,936.67 COP/USD

Includes gains from portfolio sales.

⁽³⁾ Figure does not include COP\$47,390 mm of exchange rate differences that were classified as Other Expenses during 2015.

⁽⁴⁾ Non-operating

Balance sheet

	As of Sep	As of December 31			
Million COP	2017	2017	2016	2016 2015	
	(US\$ Million) ⁽¹⁾	(Million COP)	Million COP) (US\$ Million) ⁽¹⁾		ion COP)
Balance Sheet Data					
Cash and cash equivalents	78.3	229,826	41.9	122,964	110,078
Total financial assets at fair value	12.0	35,180	8.9	26,155	49,295
Total loan portfolio, net	342.8	1,006,709	324.8	953,874	774,486
Consumer loans	378.4	1,111,157	355.6	1,044,230	819,497
Microcredit loans	4.8	14,173	5.1	14,835	40,933
Impairment	(40.4)	(118,621)	(35.8)	(105,191)	(85,944)
Accounts receivable, net	75.8	222,736	64.5	189,482	126,618
Total financial assets at amortized cost	418.7	1,229,445	389.3	1,143,356	901,104
Investments in associates and affiliates	12.4	36,414	3.2	9,408	31,240
Current tax assets	1.7	4,951	1.0	2,799	13
Deferred tax assets, net	5.4	15,952	4.8	13,982	5,764
Property and equipment, net	0.4	1,039	0.3	1,017	1,462
Intangible assets other than goodwill, net	9.5	27,772	9.8	28,836	26,904
Total assets	538.2	1,580,579	459.2	1,348,517	1,125,860
Derivative instruments	7.2	04 070	5.8	40.050	
Financial obligations	421.9	21,273 1,238,949	369.5	16,958 1,084,974	806,886
Employee benefits	0.5	1,403	0.4	1,084,974	1,459
. ,	0.3	464	0.4	1,198	1,459
Other provisions Accounts payable	19.8	58,273	16.2	47,633	83,746
Current tax liabilities	1.1	3,245	1.5	47,633	3,368
Other liabilities	4.7	3,245 13,878	1.5	4,503 3.107	52,475
Total liabilities	4.7 455.4	,	394.8	-, -	•
Shareholders equity	455.4 82.8	1,337,484 243,094	394.8 64.4	1,159,394 189,123	949,909 175,951
		<u> </u>			
Total liabilities and equity	538.2	1,580,579	459.2	1,348,517	1,125,860



9.75% US\$250 million Bond due July, 2022

Issuer	Credivalores- Crediservicios S.A.S.		
Ranking	Senior Unsecured		
Credit Rating	B+ (S&P) / B+ (Fitch)		
Format	144 A / Regulation S		
Principal	US\$250 million		
Structure / Maturity	5NC3 / July 27, 2022		
Coupon	9.75% (30/360) / Semi-annual		
Yield / Price	10% / 99.035		
Optional Redemption	Make Whole T + 50bps prior to July 27, 2020 \$104.875 on and after July 27, 2020 \$102.438 on and after July 27, 2021		
Use of Proceeds	Refinancing of existing indebtedness (including mostly secured debt) and general corporate purposes		
Minimum Denomination	US\$200,000 x US\$1,000		
Settlement Date	July 27, 2017		
Listing	Singapore Stock Exchange		
Governing Law	New York		
Joint Bookrunners	Credit Suisse and BCP Securities		
Paying agent and Trustee	The Bank of New York		
ISIN	144 A US22555LAA44 Reg S USP32086AL73		
CUSIP	144A 22555L AA4 Reg S P32086 AL7		



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