Credivalores - Crediservicios S.A.S.

Investor presentation

2Q 2017 Results

September 13, 2017



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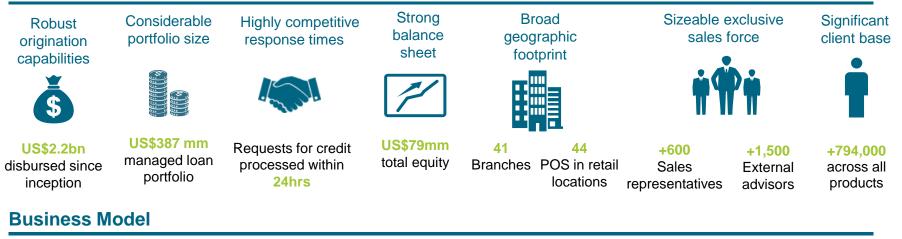
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Credivalores at-a-glance

Largest non-bank lender in Colombia







Credivalores History

14 years of track record

Bancolo First lin	mbia Citi nes of credit cal and intl.	US\$25mm Ioan from IFC	Consolida 7 public u BRC Standard & Poo S&P Global Initial local originator r	loan	Grame 25.2% Rating	obal	B+ International Rating BRC Standard & Poor's S&P Global Local Ioan originator Rating upgrade: AA Configuration Gramercy We are Emerging Markets* Capitalization for US\$18.6 mm
2003 20	2008 004	3 2009 2009	010 2012	2013	2014	2015 •	2017
Company four by David Sein with capital fro friends and far	n jet om)N N acquires % stake	Euro Comm Paper Progr of US\$150 r put in place	am	Gramercy We are Emerging Markets* Follow on for COP\$9,3 mm	credivalores Credivalores - Crediservicios S.A.S. Inaugural 144 A /
	into Cred	ediservicios 5.A.S. Dres liservicios merged				EXAMPLE 1 International IFC loan raised to US\$45 mm EXISA Migration to Visa network for the credit card	Reg S Bond (5NC3) for US\$250 mm



FitchRatings

Overview of Product Portfolio

(as of June 30, 2017)	tucrédito cv Payroll Ioan	credit Card	credi póliza Insurance Financing
Managed portfolio ⁽¹⁾ Thousand Million COP	\$624 US\$206 mm	\$452 US\$149 mm	\$90 US\$30 mm
% of managed portfolio ⁽²	⁹ 53.1%	38.4%	7.6%
Average loan size	\$11.6 US\$3,818	\$1.1 US\$362	\$3.0 US\$987
Average term at origination	74 months	18 months	10 months
Number of clients ⁽³⁾	70,010	511,926	49,726
Average rate charged ⁽⁴⁾	24.8%	27.4%	20.5%
NPLs (%) ⁽⁵⁾	3.0%	5.0%	1.9%
Distribution/ collection partners	720 employers with > 3.2 million employees	8 agreements with utilities companies, retailers and telecom companies with > 4.4 million clients	Local and international insurance companies and brokers
Source of payment / guarantee	Irrevocable authorization from employee to employer to deduct monthly loan installments from paycheck and wire them to CV	Monthly charges added to borrowers' utility bill, which is required to be paid in full	Irrevocable mandate to cancel coverage if unpaid installments. Insurance company reimburses CV fo unused portion of policy



Source: Company filings.

(1)Figures converted at a June 30, 2017 FX rate of \$3,038.26 COP/USD
 (2)The remaining 0.6% of managed portfolio consists of \$9.953 mm in microfinance loans.
 (3) Number of clients includes only credit products

(4) Not including fees and commissions

(5) Includes NPLs between 60 and 360 days, as a percentage of total managed loan portfolio excluding NPL>360, as reported in financial statements as of June 2017 on note 5.1. NPL calculation considers principal only.

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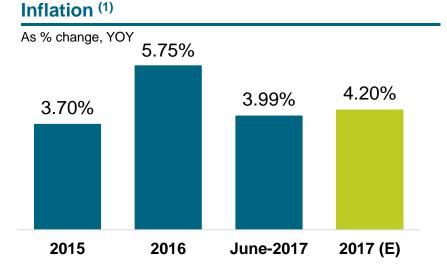


Opening Remarks

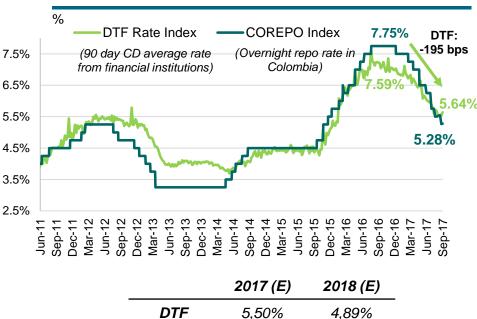
Funding	 Successful debut transaction in the international bond market in July 2017: 9.75% US\$250 mm bond due July 2022 (5NC3) US\$92 mm issuance of notes under ECP Program in March and May 2017 after a US\$33.5 mm maturity of short term notes under ECP Program in March US\$20 mm equity convertible loan from shareholder due in January 2018 Suspension of portfolio sales as source of funding to strengthen balance sheet position
Rating Agencies	 Local origination and servicer rating upgraded by S&P from AA- to AA (stable) Intl. long-term foreign currency issuer rating confirmed by S&P at B+ (stable) First time intl. long-term foreign currency issuer rating from Fitch at B+ (stable)
Capitalization	 US\$18.6 mm of equity convertible loan from shareholder converted into equity → + 23.8% in shareholders' equity to COP\$238,8 mm (US\$79 mm) Improvement in equity to assets ratio from 13.4% to 16.7% as of June, 2017
Market Leadership	 Leading non-banking financial institution in Colombia Leading originator of credit cards in Colombia as of June, 2017 Improvement in operating results (1Q 2017 vs. 2Q 2017): + 47.4% in loan origination + 3.6% in owned portfolio and 5.2% growth in managed portfolio + 7.7% in operating income, including interests, commissions and fees



1H 2017 Main Highlights - Macro Conditions



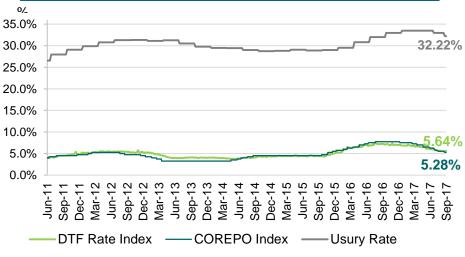
Interest Rates (1)



(Changes in calculation period of usury rate ⁽⁴⁾ ,	
5	starting on September 1 st , 2017 from quarterly to	
r	monthly basis	

- The calculation formula remained unchanged: 1.5 x the average lending interest rate ⁽⁵⁾
- On average, interest rates from credit cards and consumer loans are below usury rate

Usury Rate vs. Interest rates ⁽³⁾



Source:



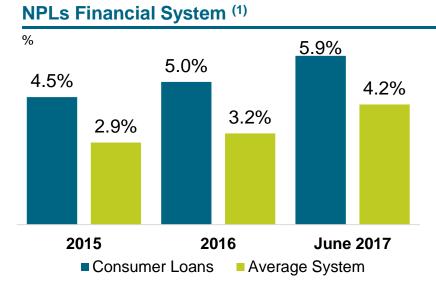
Central Bank and Latin Consensus (August, 2017).
 Colombian Superintendence of Finance and Central Bank.

(4) Cap rate applicable to all loans in Colombia, calculated by the Superintendence of Finance.

(4) Cap rate applicable to all loans in Colombia, calculated by the Superintendence of Finance.

(5) Average interest rate paid by the borrowers and certified by the Superintendence of Finance based on the interest rates from microloans, consumer loans, small amount consumer loans. Those transactions not reflecting market conditions are excluded from the calculation.

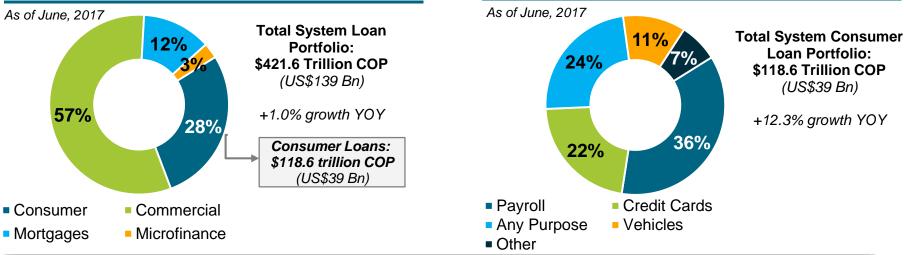
1H 2017 Main Highlights - Macro Conditions



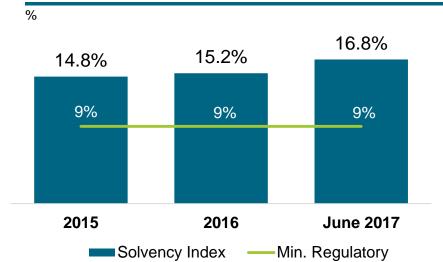
Financial System Loans Portfolio by Type ⁽³⁾

Source:

Credivalores - Crediservicios S.A.S.



Solvency Index Financial System⁽²⁾



Consumer Loans Portfolio by Type ⁽³⁾



(3) Colombian Superintendence of Finance.

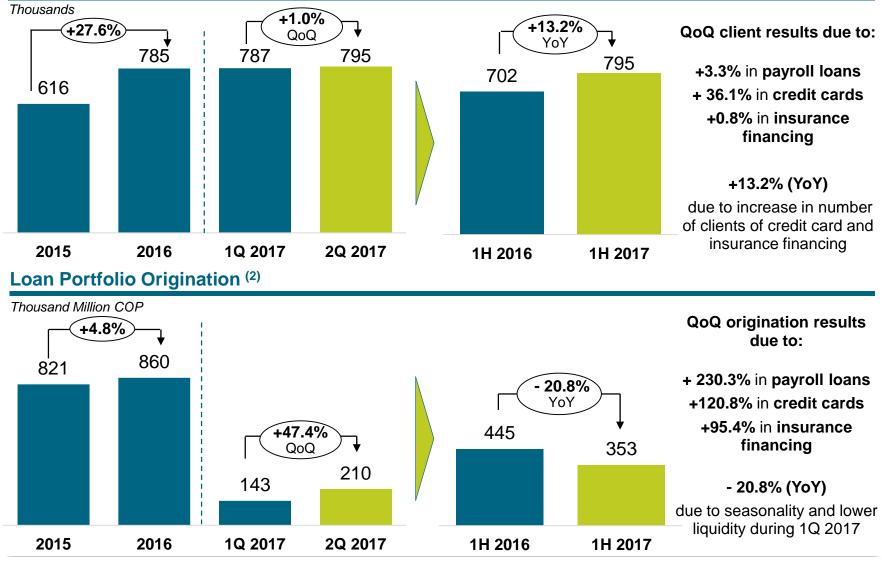
(US\$39 Bn)

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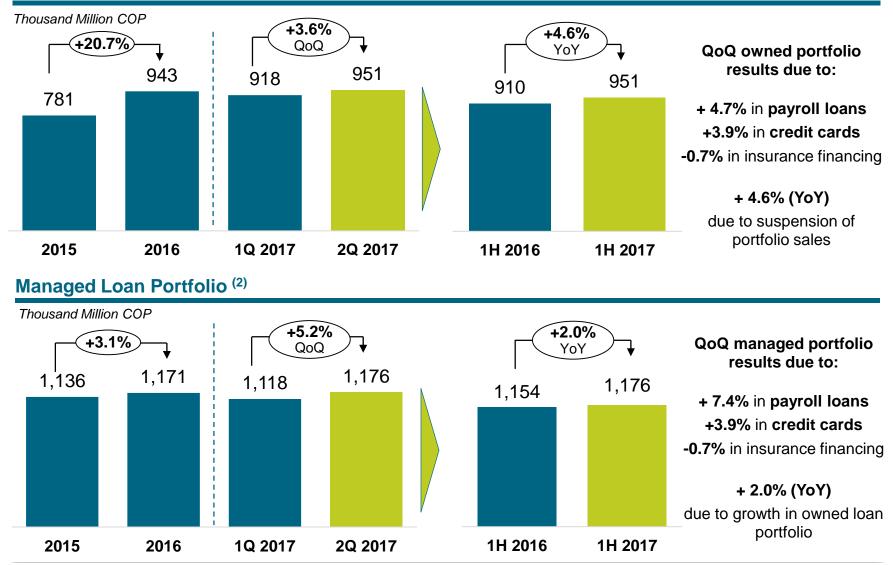
Number of Clients (1)





Totals rounded up. (1) Including insurance clients. (2) Total disbursements.

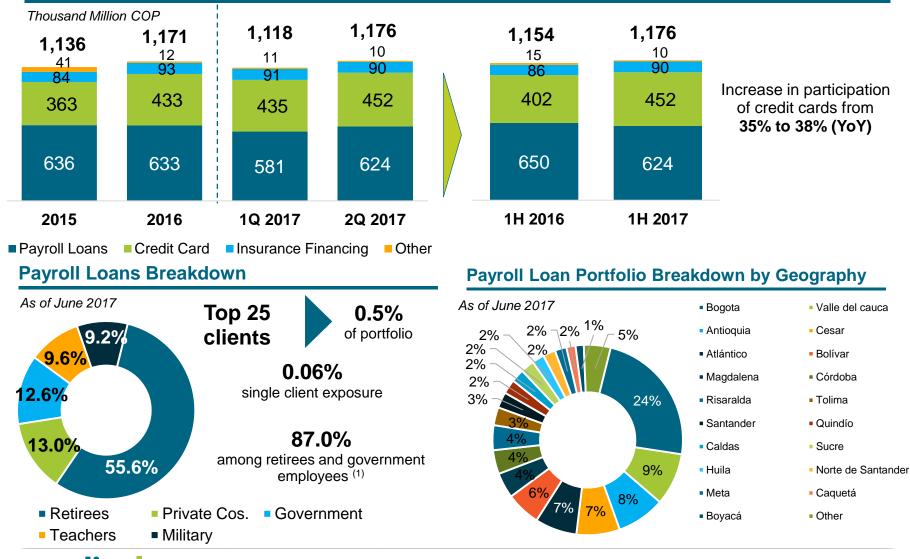
Owned Loan Portfolio⁽¹⁾



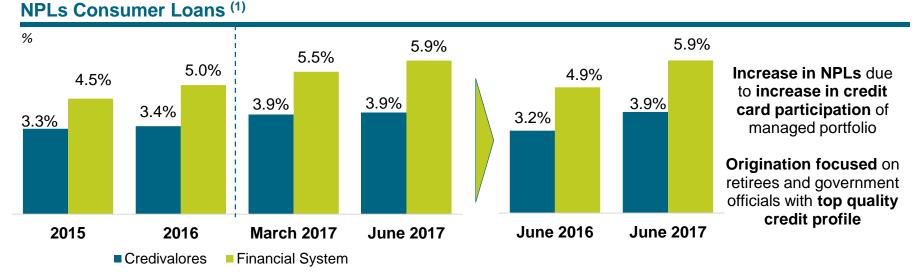


Totals rounded up. (1) Portfolio on balance and in free standing trusts. (2) Owned portfolio plus portfolio sales.

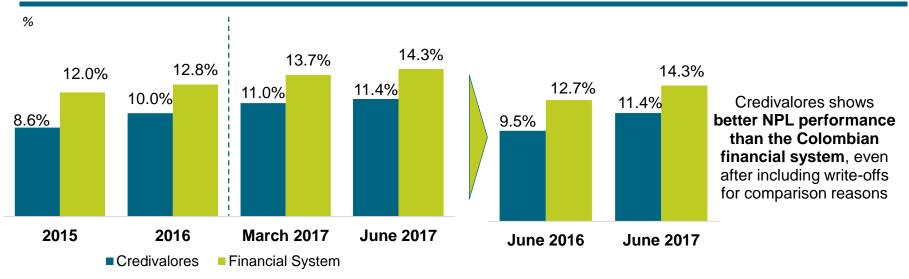
Managed Loan Portfolio by Product



credivalores - Crediservicios S.A.S.



NPLs Consumer Loans (Including Write-Offs) ⁽²⁾

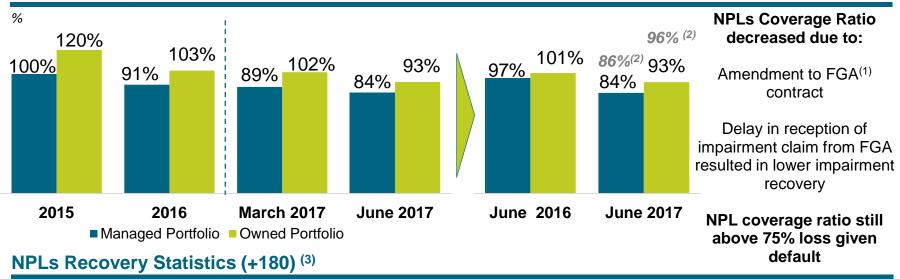


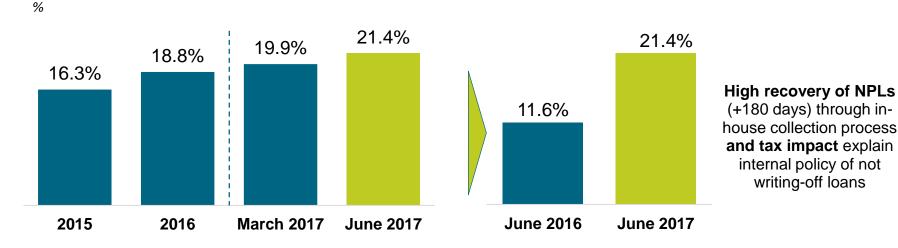


(1) Includes NPLs between 60 and 360 days, as a percentage of total managed loan portfolio excluding NPL>360, as reported in financial statements as of June 2017 on note 5.1. NPL calculation considers principal only.

Credivalores - Crediservicios S.A.S. (2) Given Credivalores' policy of not writing off loans, we calculate the equivalent ratio of the financial system for comparative basis.

NPLs Coverage Ratio (+60) (1)



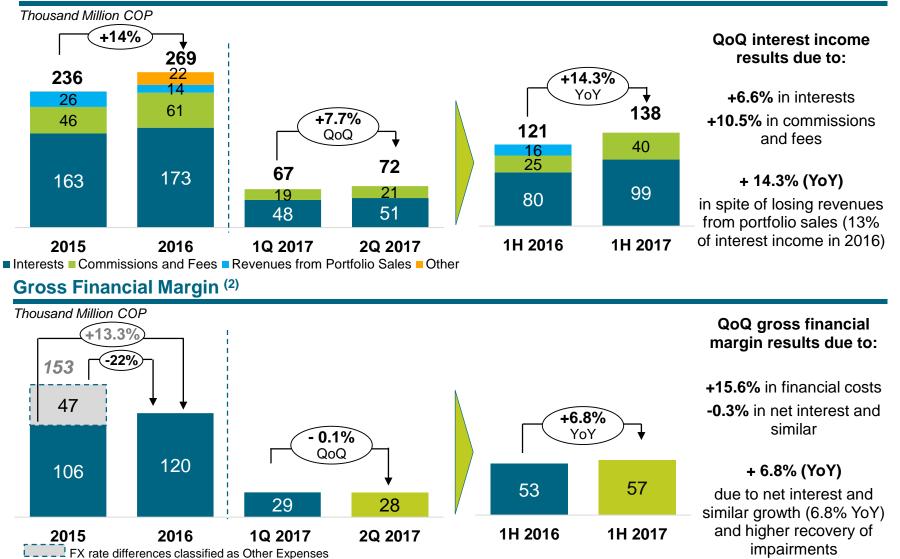




(1) Calculated as reserves (including impairments and FGA reserves) over NPLs of managed / owned loan portfolio. FGA (Fondo Nacional de Garantías de Antioquia) is an entity that acts as guarantor for loans of certain of our clients with higher risk profiles. The cost of the guaranty is paid by the respective client. The amounts paid are held by a mercantile trust fund and are considered a reserve that we have established to protect our portfolio in case of deterioration of the loans granted.

(2) Adjusted to reflect NPL coverage if impairment claim from FGA had been received as of June, 2017.(3) Measured as the percentage recovered of the balance of accounts past due 180 days of the preceding year.

Interest Income ⁽¹⁾



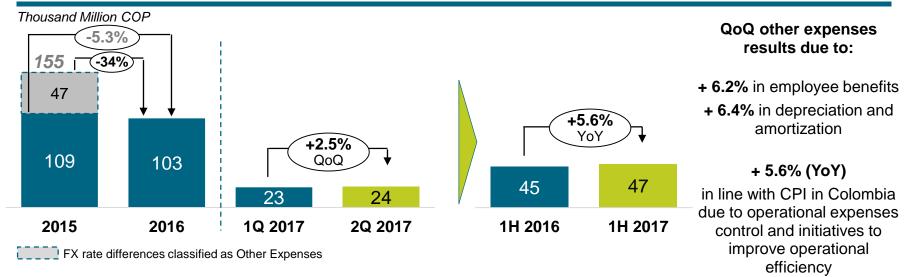
credivalores Credivalores - Crediservicios S.A.S.

Source:

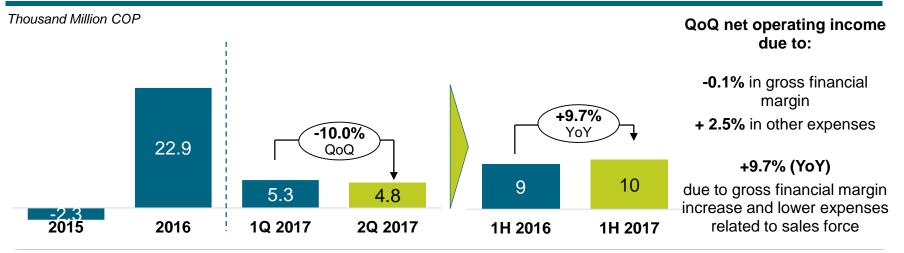
(1) As stated in the P&L of the Financial Statements as of June 30, 2017.

(2) As stated in the Offering Memorandum of the 144 A / Reg S 9.75% Bond due July, 2022 (page 56) during 2015 \$47,390 million pesos of FX rate differences were classified as other expenses and not as financial cost due to adjustments related to IFRS adoption in 2015.

Other Expenses ⁽¹⁾ ⁽²⁾



Net Operating Income



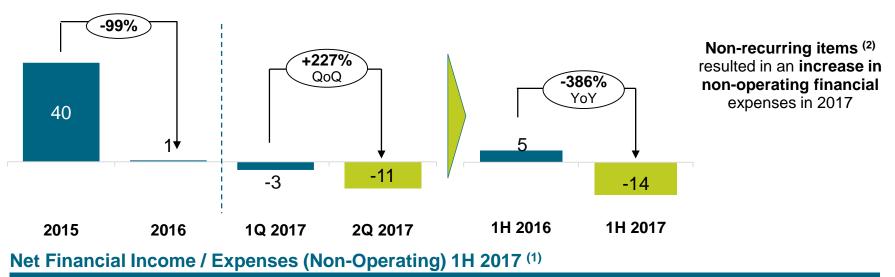
credivalores Credivalores - Crediservicios S.A.S.

Source:

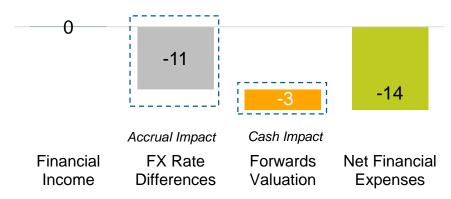
(1) Other Expenses includes employee benefits, expenses for depreciation and amortization, utilities, insurance premium, taxes and technical assistance (2) As stated in the Offering Memorandum of the 144 A / Reg S 9.75% Bond due July, 2022 (page 56) during 2015 \$47,390 million pesos of FX rate differences were classified as other expenses and not as financial cost due to adjustment related to IFRS adoption in 2015.

Net Financial Income / Expenses (Non-Operating) ⁽¹⁾

Thousand Million COP



Thousand Million COP



Source:

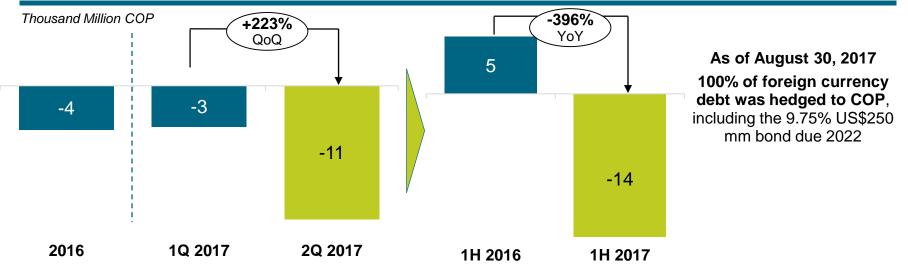
- 37% (US\$63 mm) of FX debt unhedged as of June, 2017 due to:
- Recent issuances of notes under ECP Program in March and May and a second equity convertible loan from a shareholder
- Difficulties to complete hedging program as a result of volatility of currency during 2Q 2017



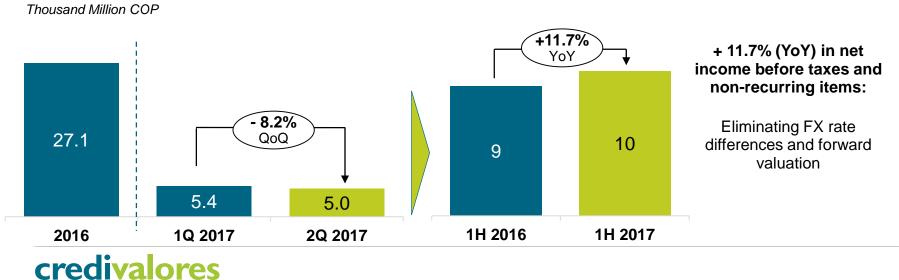
(1)Includes FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income). (2)FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income).

Non-Recurring Items

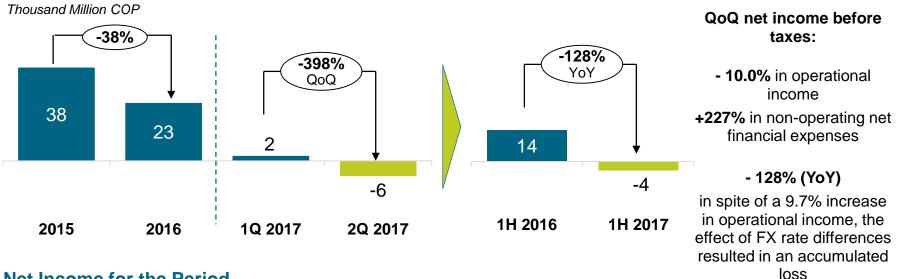
Credivalores - Crediservicios S.A.S.



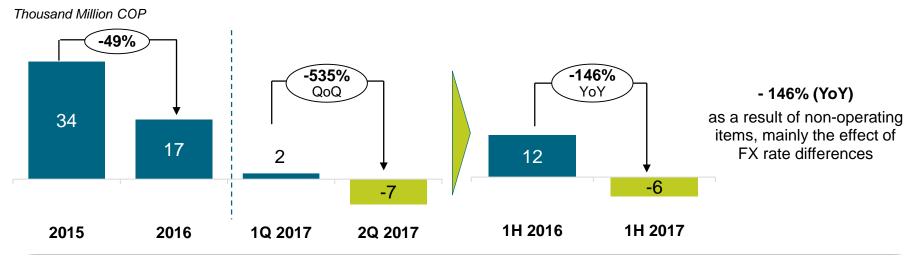
Net Income Before Taxes and Non-Recurring Items



Net Income Before Taxes



Net Income for the Period

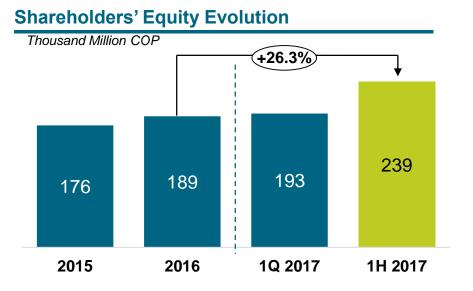




Source:

(1) Non-operating. Includes FX rate differences (income or expenses) arising from the hedging position on foreign currency debt and forward valuations (expenses/ income).

1H 2017 Financial Results- Balance Sheet

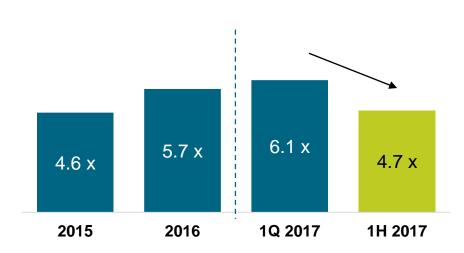


Solvency Ratio (Equity/Assets) % 15.6% 14.0% 13.4% 16.7% 2015 2016 1Q 2017 1H 2017

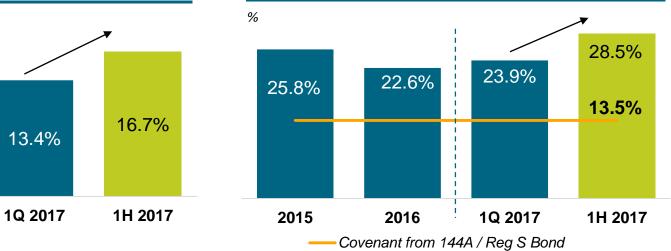
Source:

Solvency Ratio (Equity/ Assets)

Leverage Ratio (Debt ⁽¹⁾/Equity)



Capitalization Ratio ⁽²⁾

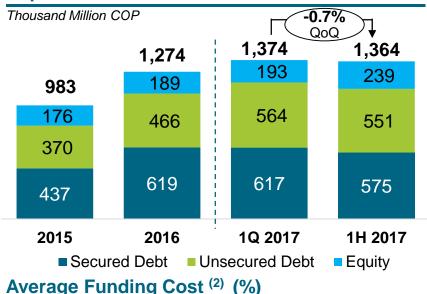




(1) Calculated based on Financial Obligations net of transaction costs.

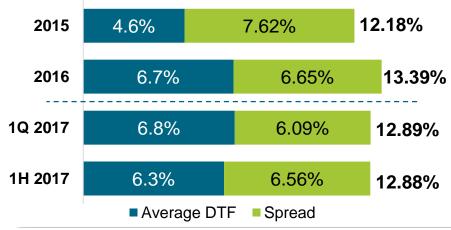
(2) Calculated as total shareholders' equity divided by net loan portfolio (defined as owned loan portfolio less impairment of financial assets and FGA reserve) (as defined under "Description of the Notes of the Offering Memorandum").

1H 2017 Financial Results- Balance Sheet



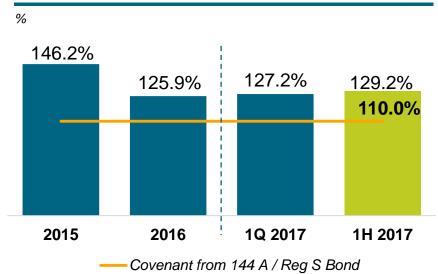
Capitalization Evolution

As of June 30, 2017



Source

Unencumbered Assets / Unsecured Debt (1)



Funding costs in line with 1Q 2017 levels

following downward trend in local interest rates

Average spread over DTF rate increased due

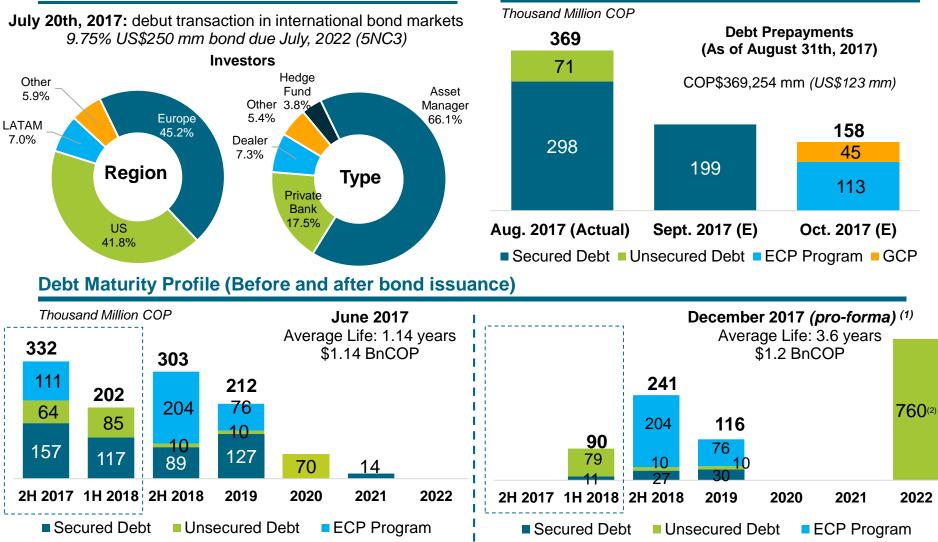
to higher participation of USD denominated debt with an average rate of 9.0% (in USD), resulting in higher funding costs when expressed in COP



Unencumbered Assets defined as Total Assets less intangible assets, net deferred tax assets and any other assets securing other indebtedness.
 Not including transaction costs and fees.

1H 2017 Debt Profile

144 A / Reg S Bond Issuance

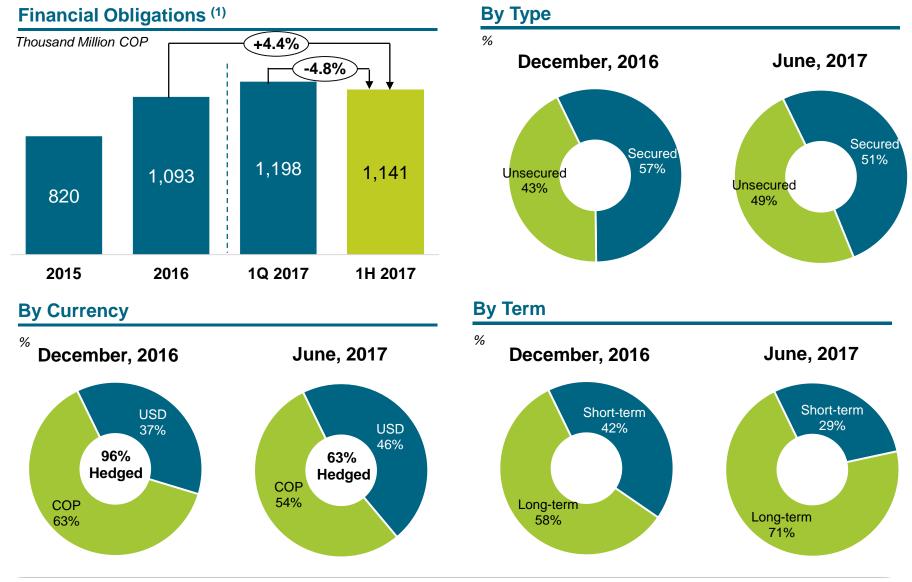


Use of Proceeds and Prepayment of Debt



Assuming completion of prepayment of existing debt as stated in the use of proceeds above.
 US dollar bond converted into pesos at a June 30, 2017 FX rate of \$3,038.26 COP/USD.

1H 2017 Financial Obligations





Source: (1) Including transaction costs.

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Closing Remarks

Funding Sources	 Substitution of secured local funding for unsecured external debt through issuances under the ECP Program during 1H 2017 Extension of average life of debt from 1.14 years to 3.6 years and release of cash trapped in free-standing trusts Positive impact from successful bond issuance allowed improvement of terms and conditions of unsecured facilities with local banks
Risk Management	 Implementation of a dynamic strategy to hedge and monitor FX risk Enhancements in policies to mitigate volatility in P&L due to FX risk Selection of final hedge structure subject to interest rate GAP analysis, margin call requirements, rating agencies considerations and cost
Capitalization	 Strong equity position to support expected growth in 2017 after recent capitalization Improvement in leverage (4.7x) and solvency ratios (16.7%) Covenant compliance as of June 2017 according to Description of the Notes
Growth and Profitability	 Portfolio growth within expectations for 2017, amid challenging environment 2017 and 2018 will be transitional years to recover previous profitability levels as revenues from portfolio sales will gradually be substituted by interest income from on balance portfolio



IR Contact Information

-

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Credivalores Investor Relations Website https://credivalores.com.co/en/investors



Agenda





Target Market

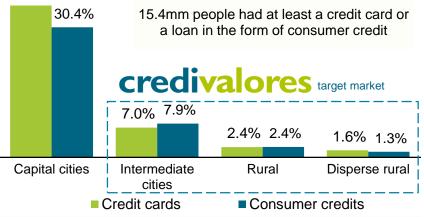
	Traditional banks	credivalores Credivalores - Crediservicios S.A.S.
Commercial	 High dependence on branch network 	 Exclusively trained and developed sales force Customer approached on site
Product	 Multiproduct portfolios / cross selling 	 Specialized and customized products
Market segment	 Mid and high income segments High average loan size Standard credit analysis Limited presence in small and mid-size cities 	 Low and mid income segments Small average loan size Credit scoring according to product nature and clients' risk profile Small and mid-size cities
Processes	 Complex internal process and slow response times Additional documents required for analysis 	 Agile processes and response time Complimentary information from alliances

Potential client base = 74.6% of Colombia's population



Focus on less penetrated small and intermediate cities

Population with access to credit, % of inhabitants (Dec. 2015) 35.4%

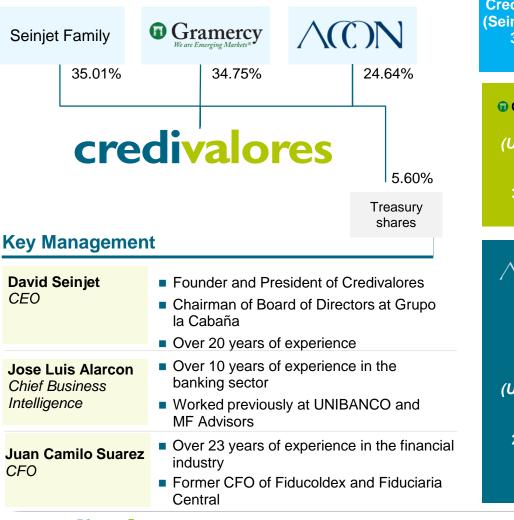




Shareholders Structure

Simplified ownership structure

(as of June 30, 2017)



Crediholdings ✓ Founding family (Seinjet family) ✓ Involved in the sugar business since 1944 35.01% (Ingenio La Cabaña) Asset manager focused on investments in **G**ramercy emerging markets ✓ High yield and performing credit, equity, (US\$5.8bn private equity and special situation AUM) investments ✓ Shareholders of Credivalores since 2014 34.75% through its private equity investments arm Private equity Firm focused on middle- $\triangle CN$ market investments in Latam, including: 🕞 BetterWare[.] Grupo sala Mexico Colombia Home organization and Waste Disposal houseware products (US\$5.3bn AUM) **AMFORAPACKAGING** Colombia and Peru 24.64% Rigid plastic packaging for cosmetics and personal care ✓ Shareholders of Credivalores since 2010

Key Shareholders



Source: Company.

Income statement (Rearranged for Analysis)

		As of December 31				
Million COP	2017	2017	2016	2016	2016	2015
	(Million US\$) ⁽¹⁾ (Million COP)		(Million US\$) ⁽¹⁾ (Million COP)		n COP)	
Income Statement Data:	· · · · ·			· · · · ·		
Interest income and similar ⁽²⁾	45.5	138,253	120,919	88.5	269,013	235,503
Financial costs (interest)	(23.8)	(72,296)	(59,172)	(41.5)	(126,222)	(56,116) ⁽³⁾
Net interest and similars	21.7	65,957	61,748	47.0	142,791	179,387
Impairment of financial assets loan portfolio	(9.2)	(28,089)	(9,433)	(7.7)	(23,261)	(27,603
Loan portfolio impairment recoveries	6.7	20,438	1,018	0.2	558	1,574
Impairment of other accounts receivable	(0.4)	(1,332)	_	_	_	_
Gross Financial Margin	18.8	56,974	53,333	39.5	120,088	153,358
Other income	0.1	445	673	1.9	5,638	353
SG&A						
Employee benefits	(3.1)	(9,324)	(10,867)	(6.6)	(20,005)	(34,838)
Expense for depreciation and amortization	(0.6)	(1,901)	(1,861)	(1.3)	(3,824)	(1,609)
Other	(11.9)	(36,109)	(32,087)	(26.0)	(79,041)	(119,519)
Total Other Expenses	(15.6)	(47,335)	(44,816)	(33.9)	(102,870)	(155,966)
Operating Income	3.3	10,084	9,190	7.5	22,856	(2,255)
Financial income						
Exchange Rate Differences	-	_	7,245	3.6	10,980	_
Forward Valuation	-	-	-	-	-	42,903
Financial income	0.1	278	85	0.1	4,209	(70)
Total financial income	0.1	278	7,330	5.0	15,189	42,833
Financial Cost						
Exchange Rate Differences	(3.6)	(10,877)	(2,402)	-	-	(2,860)
Forward Valuation	(1.1)	(3,470)	-	4.8	(14,615)	-
Total financial costs	(4.7)	(14,347)	(2,402)	4.8	(14,615)	(2,860)
Net Financial Costs	(4.6)	(14,069)	4,928	0.2	574	39,973
Net income before income tax	1.3	(3,985)	14,119	7.7	23,430	37,718
Income tax	(0.5)	(1,599)	(1,943)	(2.1)	(6,230)	(3,793)
Net income for the period	(1.8)	(5,584)	12,176	5.7	17,200	33,925



(1) Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of June 30, 2017 of \$3,038.26 COP/USD (2)

Includes gains from portfolio sales.

(3)

Figure does not include COP\$47,390 mm of exchange rate differences that were classified as Other Expenses during 2015.

Income statement

		As of December 31				
Million COP	2017	2017	2016	2016	2016	2015
	(Million US\$) ⁽¹⁾	(Millio	n COP)	(Million US\$) ⁽¹⁾	(Millic	on COP)
Income Statement Data:						
Interest income and similar ⁽²⁾	45.5	138,253	120,919	88.5	269,013	235,503
Financial costs (interest)	(23.8)	(72,296)	(59,172)	(41.5)	(126,222)	(56,116) ⁽³⁾
Net interest and similars	21.7	65,957	61,748	47.0	142,791	179,387
Impairment of financial assets loan portfolio	(2.5)	(7,651)	(9,270)	(7.5)	(22,703)	(26,029)
Impairment of other accounts receivable	(0.4)	(1,332)	_	_	_	-
Gross Financial Margin	18.8	56,974	52,478	39.5	120,088	153,358
SG&A						
Employee benefits	(3.1)	(9,324)	(10,867)	(6.6)	(20,005)	(34,838)
Expense for depreciation and amortization	(0.6)	(1,901)	(1,861)	(1.3)	(3,824)	(1,609)
Other	(11.9)	(36,109)	(32,087)	(26.0)	(79,041)	(119,519)
Total other expenses	(15.6)	(47,335)	(44,816)	(33.9)	(102,870)	(155,966)
Net Operating Income	3.2	9,639	7,662	5.7	17,218	(2,608)
Net Financial Income/ Cost ⁽⁴⁾	(1.1)	(14,069)	4,928	0.2	574	39,972
Other income	0.1	445	1,528	1.9	5,638	353
Net income before income tax	1.3	(3,985)	14,119	7.7	23,430	37,718
Income tax	(0.5)	(1,599)	(1,943)	(2.1)	(6,230)	(3,793)
Net income for the period	(1.8)	(5,584)	12,176	5.7	17,200	33,925



Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of June 30, 2017 of \$3,038.26 COP/USD

(2) Includes gains from portfolio sales.

(1)

Figure does not include COP\$47,390 mm of exchange rate differences that were classified as Other Expenses during 2015.
 Non-operating

Balance sheet

	As of J	une 30,		As of December 31		
Million COP	2017	2017	2016	2016	2015	
	(US\$ Million) ⁽¹⁾	(Million COP)	(US\$ Million) ⁽¹⁾	(Million COP)		
Balance Sheet Data						
Cash and cash equivalents	42.0	127,510	40.5	122,964	110,078	
Total financial assets	10.4	31,673	8.6	26,155	49,295	
Total Ioan portfolio, net	319.0	969,196	314.0	953,874	774,486	
Consumer loans	351.7	1,068,528	343.7	1,044,230	819,497	
Microcredit loans	4.4	13,400	4.9	14,835	40,933	
Impairment	(37.1)	(112,730)	(34.6)	(105,191)	(85,944)	
Accounts receivable, net	79.7	242,102	62.4	189,482	126,618	
Total financial assets at amortized cost	398.7	1,211,298	376.3	1,143,356	901,104	
Investments in associates and affiliates	3.1	9,515	3.1	9,408	31,240	
Current tax assets	1.2	3,597	0.9	2,799	13	
Deferred tax assets, net	4.2	12,907	4.6	13,982	5,764	
Property and equipment, net	0.2	738	0.3	1,017	1,462	
Intangible assets other than goodwill, net	9.5	28,811	9.5	28,836	26,904	
Total assets	469.4	1,426,049	443.8	1,348,517	1,125,860	
Derivative instruments	1.3	4,020	5.6	16,958	-	
Financial obligations	370.5	1,125,628	357.1	1,084,974	806,886	
Employee benefits	0.4	1,078	0.4	1,198	1,459	
Other provisions	0.3	872	0.3	1,021	1,975	
Accounts payable	15.7	47,745	15.7	47,633	83,746	
Current tax liabilities	0.9	2,785	1.5	4,503	3,368	
Other liabilities	1.7	5,104	1.0	3,107	52,475	
Total liabilities	390.8	1,187,232	381.6	1,159,394	949,909	
Shareholders equity	78.6	238,817	62.2	189,123	175,951	
Total liabilities and equity	469.4	1,426,049	443.8	1,348,517	1,125,860	



Solely for the convenience of the reader, Colombian peso amounts have been translated into U.S. dollars at the FX rate as of June 30, 2017 of \$3,038.26 COP/USD

9.75% US\$250 million Bond due July, 2022

Issuer	Credivalores- Crediservicios S.A.S.				
Ranking	Senior Unsecured				
Credit Rating	B+ (S&P) / B+ (Fitch)				
Format	144 A / Regulation S				
Principal	US\$250 million				
Structure / Maturity	5NC3 / July 27, 2022				
Coupon	9.75% (30/360) / Semi-annual				
Yield / Price	10% / 99.035				
Optional Redemption	Make Whole T + 50bps prior to July 27, 2020 \$104.875 on and after July 27, 2020 \$102.438 on and after July 27, 2021				
Use of Proceeds	Refinancing of existing indebtedness (including mostly secured debt) and general corporate purposes				
Minimum Denomination	US\$200,000 x US\$1,000				
Settlement Date	July 27, 2017				
Listing	Singapore Stock Exchange				
Governing Law	New York				
Joint Bookrunners	Credit Suisse and BCP Securities				
Paying agent and Trustee	The Bank of New York				
ISIN	144 A US22555LAA44 Reg S USP32086AL73				
CUSIP	144A 22555L AA4 Reg S P32086 AL7				



credivalores

